

My Property Accounts

Everything related to property taxes can be handled without leaving your home.

The City's My Property Accounts electronic service offers the ease and convenience of:

- Receiving tax and utility bills by email and claiming your grant online.
- Viewing current and historical tax or utility transactions on your account.
- Viewing historical metered water consumption data.
- Reprinting past statements when needed.

To use this service:

- Go to <https://interactive.richmond.ca/mypropacct>.
- If you choose to receive future tax and utility bills by email, hard copies will no longer be mailed (unless you cancel electronic billing).



My Property Accounts electronic service makes it easy to receive bills by email, view information online and reprint past statements.

Five ways to pay



- 1. Online with your credit card**
(fees apply) at www.richmond.ca/paytaxes. Please refer to the credit card section of this pamphlet.



- 2. At your financial institution:**
 - Via internet or telephone banking, bank machine/ATM or in person.
 - Your financial institution may not accept your home owner grant application form. Please refer to the home owner grant section of this pamphlet for instructions.



- 3. By mail to City of Richmond, PO Box 94351, Richmond, BC, V6X 8A8.**
 - Postmarks are not accepted as the payment date.
 - Do not mail cash.



- 4. In the drop box at City Hall**
6911 No. 3 Road.



- 5. In person at City Hall** during business hours, 8:15 a.m. – 5:00 p.m.
 - Due to the volume of tax payers, wait times may be longer than anticipated. Limited parking spaces available.
 - City Hall cashiers do not accept credit cards for payment.

Penalties on unpaid taxes

A 5% penalty is applicable to current unpaid taxes after July 4, 2017 and an additional 5% is applied after September 5, 2017.



2017 Property Tax Information

2017 property taxes are due
Tuesday, July 4, 2017

Due Date:
Tuesday, July 4, 2017

Contact information City of Richmond Tax Office

T: 604-276-4145

E: TaxDept@richmond.ca

W: www.richmond.ca/tax

Other taxing agencies

BC Assessment	1-866-825-8322
Metro Vancouver	604-432-6200
Municipal Finance Authority.....	250-383-1181
Province of BC (School Tax)	1-888-355-2700
TransLink	604-953-3040

City of Richmond

6911 No. 3 Road, Richmond, BC V6Y 2C1

Telephone: 604-276-4000

www.richmond.ca

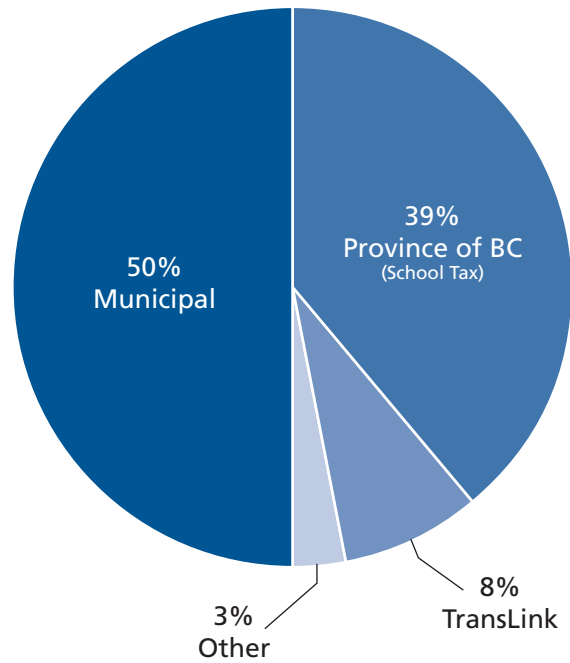


Your tax bill

Property taxes are based on the assessment values set by BC Assessment. Our short video at www.richmond.ca/propertyassessment can give you a better understanding of how your tax bill is calculated.

The City of Richmond receives approximately half of the property taxes you pay. The rest goes to different agencies such as the Province of BC (school tax), TransLink, BC Assessment Authority, Metro Vancouver and the Municipal Finance Authority. The City has no control over the amounts requested by these agencies.

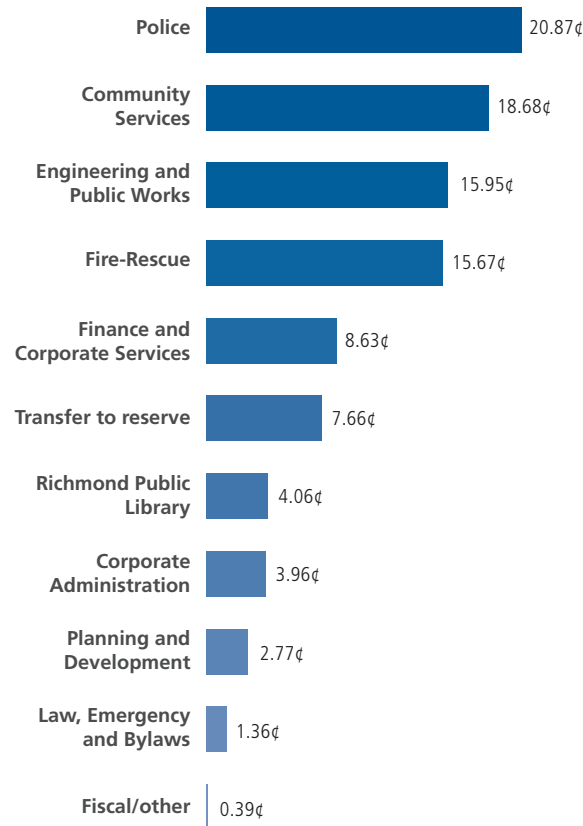
Typical breakdown of a property tax bill



Operating budget

The City's 2017 operating budget results in an overall average tax increase of 1.95%, plus another 1% that goes towards replenishing the City's reserves for future infrastructure replacement and renewal. This overall tax increase takes into consideration the additional revenue expected from new growth in housing and commercial units in Richmond.

Breakdown of a municipal tax dollar



Tax deferment

The Province offers a low interest loan program designed to help qualified BC home owners pay their annual property tax.

Two options are available to property owners:

1. Regular Property Tax Deferment Program for:
 - Owners age 55 or older in the current year;
 - A surviving spouse of any age; or
 - A person with disabilities
2. Families with Children Tax Deferment Program

To get more information about the program and application forms:

- Go online to www.gov.bc.ca/propertytaxdeferment
- Visit a Service BC centre or call 604-660-2421

Tax deferment application forms are also available at Richmond City Hall.

Completed deferment application forms must be submitted to the City of Richmond Tax Office by Tuesday, July 4, 2017.

Home owner grant

Most financial institutions will not accept home owner grant application forms.

There are two ways to apply for your home owner grant:

1. Online through the City's secured website at www.richmond.ca/homeownergrant. Please retain the confirmation number as a receipt of the application.
2. Complete the application in full on the bottom of the tax notice and return it to City Hall.

If eligible, property owners must claim the grant every year before the due date.

For more information, call Home Owner Grant Administration at 1-888-355-2700 or visit www.gov.bc.ca/homeownergrant.

Online credit card payment (fees apply)

For your convenience, the City accepts online credit card payments for your property tax and utility balances. A fee of 1.75% of your tax or utility amount will be added to your payment to offset the credit card companies' service charge to the City.

Credit card payments can be made through the City's website at www.richmond.ca/paytaxes.

Please have your My Property Accounts login or your tax bill handy.

Preauthorized Withdrawals (PAWS) monthly payment plan

Why not put aside some money each month for next year's property taxes? This program offers:

- Fixed monthly payments
- Interest on your money

Visit www.richmond.ca/paytaxes.

To maximize the benefits of pre-paying your 2018 property taxes, submit your form by Friday, July 14, 2017.

