

CRIME PREVENTION

WORKING TOGETHER TO PREVENT CRIME

NEWSLETTER



Protect Your Cell Phone and Electronic Devices from Theft

Here are some tips on how to protect yourself and your cell phone/electronic device:

- If someone demands your phone or device, don't resist. Give them what they want—you can replace your belongings.
- Be aware of your surroundings; don't be so fixated on your phone or electronic device that you lose touch with what is happening around you.
- Be discreet when using your phone or electronic device, keep it securely tucked away when not in use.
- Don't lend your phone to someone you do not know.
- If someone asks you for the time, use your watch—not your cell phone.
- Password protect your phone/device and use a timed screen lock.
- Keep a record of the make, model and serial number of your phone/device in the event it is lost/stolen.
- Install an app: to track your phone, and remotely lock it's content.

Websites to help secure your device:

www.blackberry.com (App: blackberry protect)

www.apple.com (App: Find My Phone)

www.mylookout.com (App: Lookout-Andriod)

Smoke Alarms available for Eligible Seniors

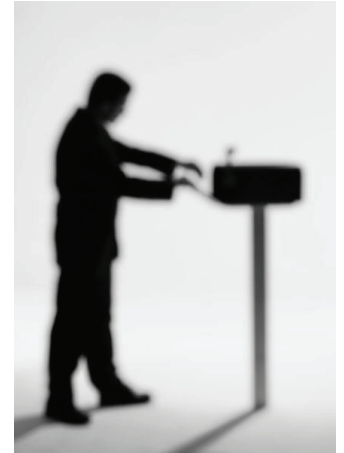
At-risk older adults in Richmond who live in homes built prior to 1979 and have limited mobility are eligible for a smoke alarm installed free of charge.

Please call 604-238-8450 for more information.



Prevent Mail Theft

- If possible, collect your mail promptly after delivery.
- If you'll be away, have Canada Post hold your mail.
- If you move, file a Canada Post "Change of Address" and let your financial institutions know.
- If your bills fail to arrive, contact the companies immediately to ensure your mail has not been fraudulently redirected.
- Shred personal financial information documents.



If your mail is stolen, report it

- Report the theft to the Police and ask for a report number, include the Police report number in all your correspondence relating to the theft.
- Call your financial institutions—cancel your cards and ask for new ones. If you do not report a lost or stolen card immediately, you could be liable for any losses.

Contact Canada's main credit reporting agencies:

Trans Union Canada at www.tuc.ca (1-877-525-3823)

Equifax Canada at www.equifax.ca (1-822-465-7166)

Ask each agency to send you a copy of your credit report and discuss with them whether you should have a fraud alert placed on your file.

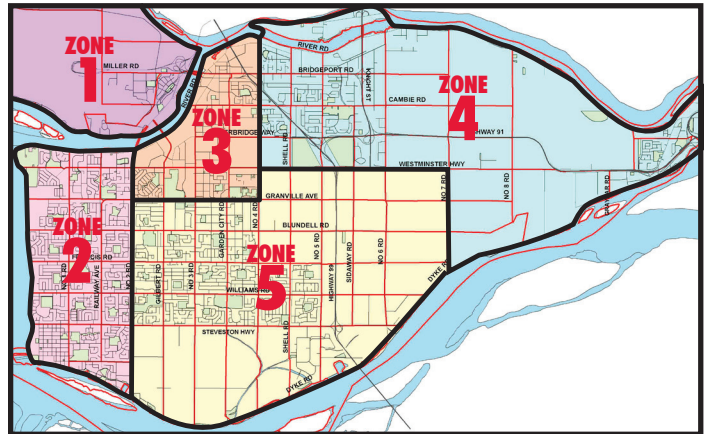
Replace Stolen ID cards

Replace your stolen ID cards like health, driver's license, or SIN by calling 1-800-O-Canada. An agent will direct you to the appropriate federal and provincial organizations to replace each of your cards. Or in BC Call Toll Free: 1-800-663-7867 www.gov.bc.ca

Richmond Residential Break and Enters July–September 2011, 2012 and 2013

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
July 2011	0	11	10	8	18
July 2012	0	14	4	2	22
July 2013	0	13	14	8	28
Aug 1011	0	7	12	5	10
Aug 2012	0	12	4	2	24
Aug 2013	0	12	10	2	23
Sept 2011	0	7	2	1	9
Sept 2012	0	10	4	3	13
Sept 2013	0	8	16	8	15

Zone Map



The map outlines the five zones in Richmond. The chart to the left provides details on the number of Residential B&Es that have occurred in each zone.

After a Break and Enter, if your residence/business has been broken into, do not touch anything. If a suspect is present, call 9-1-1. If no suspect is present, call the Police non-emergency number at 604-278-1212. You will be asked for a description and the serial numbers of any stolen items.

Please visit www.richmond.ca/crime for neighbourhood crime information and www.richmond.ca/homesafety for home security tips.

Point of Entry Breakdown (Sept 2013)

Zone 1	0
Zone 2	8 Residential Break and Enters including: 4 thru doors, 1 unlocked window, 1 window, 1 unlocked patio door, and 1 patio door
Zone 3	16 Residential Break and Enters including: 1 unlocked door, 3 thru doors, 2 unlocked windows, 2 windows, 6 patio doors, and two other points of entry
Zone 4	8 Residential Break and Enters including: 1 thru a door, 2 unlocked windows, 3 windows, 2 patio doors
Zone 5	15 Residential Break and Enters including: 1 unlocked door, 3 doors, 2 unlocked windows, 4 windows, 3 patio doors, 2 other points of entry



Email Break & Enter Alerts

Email your name and street address to: blockwatch@richmond.ca to receive an email alert should a residential break and enter occur in your neighbourhood.

