



City of
Richmond

British Columbia, Canada

2021 Annual Report Highlights

For the year ended December 31, 2021



RICHMOND CITY COUNCIL



Top row, left to right: Councillor Chak Au, Councillor Carol Day, Councillor Andy Hobbs (elected May 2021), Councillor Alexa Loo

Centre: Mayor Malcolm Brodie

Bottom row, left to right: Councillor Bill McNulty, Councillor Linda McPhail, Councillor Harold Steves, Councillor Michael Wolfe

CONNECT WITH RICHMOND CITY COUNCIL

To contact Council, email MayorAndCouncillors@richmond.ca or call 604-276-4000.

For Council meeting agendas and minutes, visit www.richmond.ca/cityhall/council/agendas.

To live stream Council meetings or view videos of past meetings, visit www.richmond.ca/WatchOnline.



The City of Richmond is proud of its diverse and committed workforce. This year, we asked our employees to take photos and send us images of “their Richmond” for this report. Photos with the camera icon are just some of the submissions, and we are delighted to share them with you. None are professional photographers.

COVER PHOTO: CITY HALL IN SPRING AFTER MORNING RAIN
PHOTO BY LUC LUK, BUILDING SYSTEM MAINTENANCE LEAD HAND, FACILITY SERVICES
CITY EMPLOYEE SINCE 2003

CITY OF RICHMOND, BRITISH COLUMBIA 2021 ANNUAL REPORT HIGHLIGHTS

FOR THE YEAR ENDED DECEMBER 31, 2021

CONTENTS

Richmond City Council	2
Message from the Mayor.....	4
Message from the Chief Administrative Officer.....	6
2021 Achievement highlights.....	8
Richmond: ensuring a sustainable future.....	12
Long-serving CAO bids farewell.....	14
2021 Awards.....	15
Report from the General Manager, Finance and Corporate Services.....	18
Richmond at a glance	20
Major services provided by the City of Richmond.....	22
City of Richmond contacts.....	23

This report features highlights from Richmond's 2021 Annual Report. For the detailed 2021 Annual Report that meets legislated requirements, or for an online copy of this highlights report, please visit www.richmond.ca/cityhall/finance/reporting/reports.

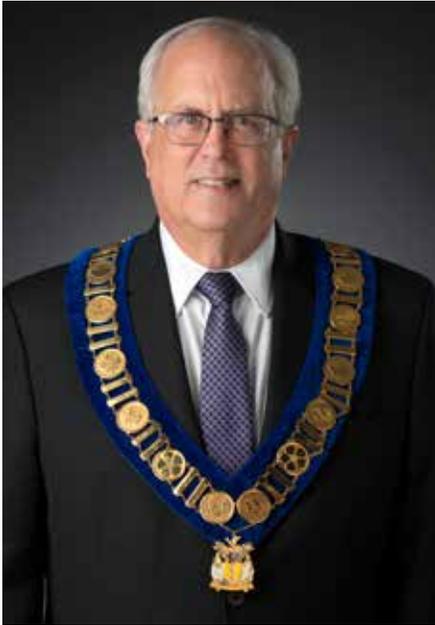
This report was prepared by the City of Richmond Finance and Corporate Communications and Marketing Departments. Design, layout and production by the City of Richmond Production Centre. © 2022 City of Richmond.

Contents printed on 100% recycled stock, using environmentally friendly toners.

“Our vision is to be the most appealing, livable and well-managed community in Canada.”

 PHOTO BY CHRIS HICKS, BUILDING SYSTEMS MAINTENANCE WORKER, FACILITY SERVICES CITY EMPLOYEE SINCE 2019

MESSAGE FROM THE MAYOR



The City of Richmond is proud of our high quality of life. Through its actions, City Council has always sought to provide infrastructure that preserves our rich and vibrant cultural identity.

Events of the past two years have further heightened the need to focus on how we provide a sustainable future. Many think of sustainability only from an environmental perspective. Climate change is obviously a major concern as shown by extreme weather events in 2021. Through long-term investments in flood protection infrastructure as well as award-winning initiatives such as our Lulu Island District Energy program, Richmond is building a green and safe future for its residents.

However, the term “sustainability” has a much greater meaning in Richmond. It encompasses the development of policies, services and supports to ensure that current and future generations maintain

a sense of community and belonging. It also includes having a strong economy that supports businesses, their employees and families. It involves different concepts such as ensuring safety for residents and businesses, providing adequate infrastructure as well as protecting our diverse culture.

Protecting our community is paramount as demonstrated by Richmond, statistically in the region, having some of the lowest incidence of COVID-19 cases throughout the pandemic. Closely regulating access and activities to City facilities played a role, as did our Council-led mask mandate and a vaccination requirement for City employees. All of Council – as well as almost all City staff – recognized the importance of protecting themselves, their colleagues and the community through vaccination against COVID-19.

The recent opening of the City Centre



Community Police Office for RCMP operations, along with adding 51 officers and 36 firefighters this term are examples of Council's commitment to public safety. In 2021, the RCMP Fox 80 Mental Health Car completed its second full year in partnership with Vancouver Coastal Health by responding to approximately 800 calls. This program reduced high-risk situations through the interaction of a mental health professional.

City Council also supported the RCMP "No Place for Hate" campaign to encourage awareness of racism and hate crimes and provide tools to help victims, their families and friends. It has been heartening to see the push against racism grow following Council's Statement Against Racism and Violence in 2020, offering further momentum to eradicate such unacceptable behaviour.

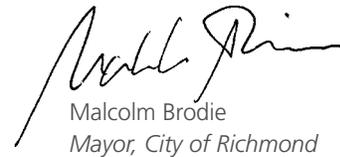
Richmond is proud of its rich cultural

heritage and diversity. It honoured Canada's first National Day for Truth and Reconciliation with a flag lowering, educational programs and interactive displays. In partnership with Richmond Community Associations and other partners, Richmond again supported a range of activities to promote Pride Week and our LGBTQ2S+ community. With a wide range of topics, the City's second Diversity Symposium was attended by over 200 individuals from across BC, Canada and internationally.

While many long-running, popular events and festivals remained cancelled to maintain public safety, there was growing acceptance of the transition to online programs and events. For instance, the popular Doors Open Richmond event went online again, attracting over 25,000 interactions with 35 virtual locations. Council recognizes the importance and

value of engagement to build a strong community. Maintaining such events—even if virtual—supports that commitment.

To ensure a bright and sustainable future, it is important to take action and make wise investments today. Richmond's success, despite the challenges of COVID-19, is a credit to those who contribute to making our city a better place. This includes our staff, volunteers and businesses as well as our community and government partners. Our Annual Report contains examples of our goals and achievements. As always, I invite your comments and questions through my office.

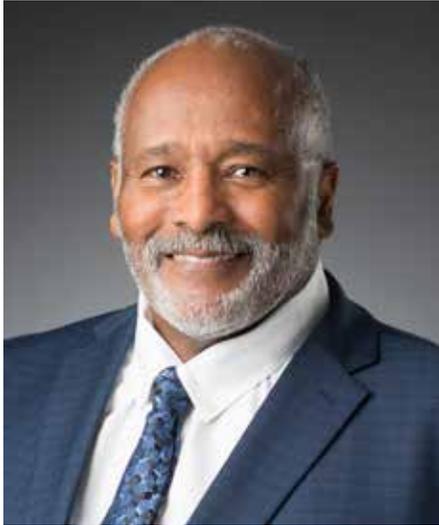


Malcolm Brodie
Mayor, City of Richmond



CITY CENTRE COMMUNITY POLICE OFFICE

MESSAGE FROM THE CHIEF ADMINISTRATIVE OFFICER



I am pleased to present the City of Richmond's Annual Report for 2021. It details our strong financial position and outlines many of the initiatives we are undertaking to achieve our vision of making Richmond Canada's best-managed city.

The past year continued to present challenges due to the ongoing pandemic and extreme weather situations. In both cases, the City was well prepared and able to mitigate the impact due to strong leadership, forward planning and sound investment. Many of those actions and achievements are highlighted throughout this report.

As the pandemic entered its second year, City administration and staff remained focused on the need to maintain public safety. That required difficult decisions. With the support of Council, strategies were implemented to ensure vital City services remained in place and staff could contribute to sustaining the local economy.

Services transitioned smoothly to online access as the City switched seamlessly to a hybrid or remote working model. Not only was this in keeping with provincial health orders, it demonstrated the dedication and resiliency of employees as they adjusted to new work environments while maintaining high levels of productivity and reliability.

Their commitment to safety was further demonstrated when Council enacted a proof of vaccination requirement for all staff. Almost 99 per cent confirmed full vaccination status, with most vaccinated long before the mandate was in place. It was this conscious recognition of the need to protect themselves, colleagues, family and residents that kept Richmond's COVID-19 case counts among the lowest in the region.

2021 also saw terms such as "heat dome" and "atmospheric river" become part of our vocabulary. Record summer temperatures saw Richmond develop an emergency cooling strategy. Should extreme



heat events become more common, the City is ready to provide respite for our most vulnerable citizens from potentially life threatening heat waves.

Richmond was also subject to extreme rainfall events (atmospheric rivers) in November. In one instance, over 130 millimetres (five inches) of rain fell in just three days. Thanks to long term planning and investment in flood protection, the City emerged relatively unscathed. Sadly, not all British Columbia communities were as fortunate.

Our capacity to handle the situation was not only due to the \$120 million investment in flood protection over the years, but also the City employees who worked 24/7 in sometimes difficult and dangerous situations to keep our 39 pump stations clear and operational, and our 49 kilometres of dikes secure.

Of course, one of the foundations for any successful organization is its ability to demonstrate strong financial stewardship.

The City's long-term financial strategy remained a hallmark of our administration and enabled us to continue to maintain effective and responsive service levels as this report shows.

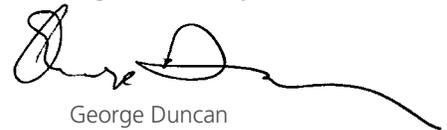
The City of Richmond remains a strong, culturally proud community and is committed to continued growth and success within a framework of diversity, sustainability and value for our taxpayers.

Finally, this will be my last Annual Report message as CAO. I announced plans to retire in mid-2022 and expect to hand over responsibilities to a new Chief Administrative Officer prior to that. During my 34+ years with the City, I have seen dramatic change and progress. I am proud to have played a role in bringing the Canada Line rapid transit to our community and in enabling construction of the internationally renowned Richmond Olympic Oval.

While initially built as a speed-skating competition arena for the 2010 Olympic

Winter Games—for which Richmond was an official Host Venue—the Oval was transformed into a community sport, recreation and elite athletics facility that now welcomes thousands of residents of all ages and abilities annually. It is a true legacy from one of my most memorable times as CAO.

But what I am most proud of is the people. The staff, leadership team and Council who continued to give their all to ensure Richmond was always a better, safer and more welcoming place. As I leave, I know the City is in a sound position and more than ready to maintain its journey as the most appealing, livable and well-managed community in Canada.



George Duncan
Chief Administrative Officer



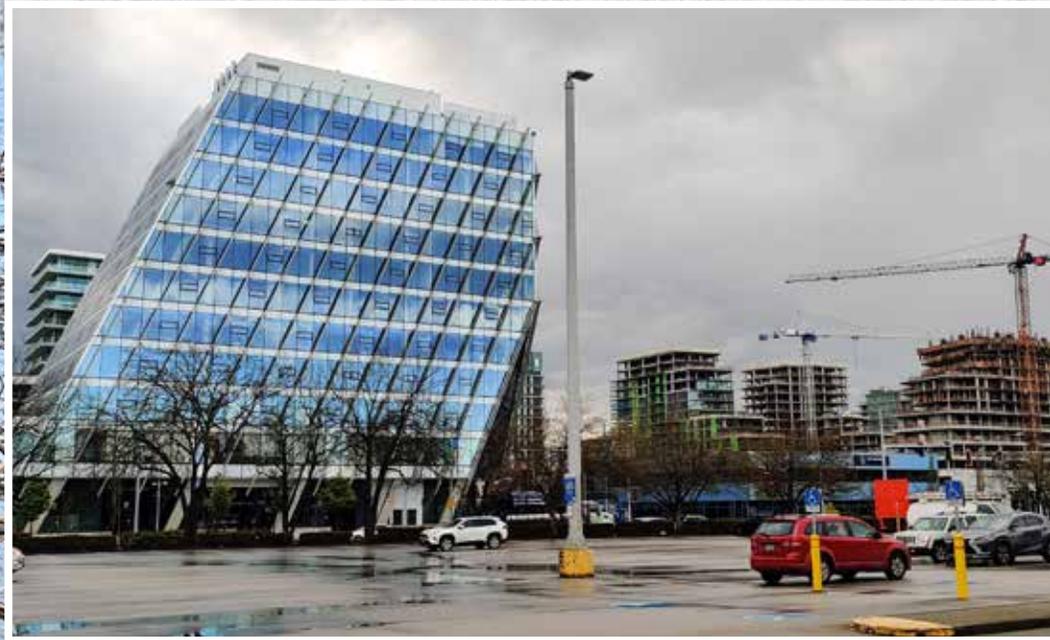
NO. 4 ROAD NORTH PUMP STATION



CAPTION

 KING TIDE AT BRITANNIA SHIPYARDS NATIONAL HISTORIC SITE
PHOTO BY CORRINE HAER, PROJECT MANAGER, ENGINEERING PLANNING
CITY EMPLOYEE SINCE 2012

2021 Achievement highlights



ABOVE: DEVELOPMENT CONSTRUCTION ON NO. 3 ROAD
PHOTO BY MARCOS ALEJANDRO BADRA, WASTE MANAGEMENT ANALYST, SUSTAINABILITY
CITY EMPLOYEE SINCE 2018

The Community Charter requires all BC municipalities to include a statement in the Annual Report of their objectives for the current and future years, along with measures to track success towards those objectives.

The City of Richmond's objectives and success indicators are expressed through the Council Strategic Plan. Soon after Council began its four-year term in October 2018, it undertook a strategic planning process to help fulfill its governance role and achieve a successful term of office. Through that process, Council adopted a revised set of eight Strategic Focus areas, which provided the framework for the City's programs and services during 2021.

1. A SAFE AND RESILIENT COMMUNITY

City Council made full COVID-19 vaccination mandatory for all City employees as an added safety measure to protect residents, visitors and staff. By year-end, almost 99 per cent of City staff and every Council member complied. Council also added funding for an additional 16 RCMP officers and 12 firefighters to complete Richmond's Safe Community Strategy, as well as unveiled the new City Centre Community Police Office. These and other initiatives saw break and enter crimes drop 33 per cent for residences and 15 per cent for businesses.

2. A SUSTAINABLE AND ENVIRONMENTALLY CONSCIOUS CITY

Ongoing investment in dike and flood protection infrastructure saw the island city withstand one of the province's most devastating floods on record. Richmond's 39 pump stations moved 90 cubic metres of water per second (1.4 million US gallons per minute)—the equivalent of over two Olympic swimming pools every 60 seconds. The City also became one of only 15 local governments across Canada selected to participate in the Canadian Circular Cities and Regions Initiative, a peer-to-peer network bringing communities together to exchange best practices for implementing circular economy strategies and policies.

3. ONE COMMUNITY TOGETHER

The City invested over \$1 million in grants to local non-profit arts and culture organizations, community service groups, as well as grassroots providers in childcare, health and social services, and parks, recreation and community events. Richmond's 14th annual Doors Open festival offered a rare glimpse inside places of worship, civic centres, museums and local businesses throughout the community. Over 25,000 social media interactions and 13,000 views were logged for the week-long online event.

4. AN ACTIVE AND THRIVING RICHMOND

Council amended the City's Affordable Housing Policy to increase the number of affordable rental units in new City Centre residential projects containing at least 60 units from 10 per cent to 15 per cent—among the highest level in the region. Over 1,500 affordable housing units in new developments across Richmond have been confirmed since the policy was introduced, with more underway. Council also continued to advocate for affordable, accessible, quality child care, opening two new innovative Early Childhood Development Hubs with 199 spaces to add to the more than 7,000 childcare spaces already in place to support the needs of children, families and employers in the city.

5. SOUND FINANCIAL MANAGEMENT

Council supported a budget that enabled several key infrastructure projects, initially deferred due to the pandemic, to proceed, as well as ensuring operating resources for key community safety priorities. While utilizing reserves to mitigate cost increases, the budget maintained a one per cent commitment to investment for future capital needs.

The City maintained a position of financial resiliency and service while keeping the overall impact to property owners to a tax change of around 27 cents per day.

6. STRATEGIC AND WELL-PLANNED GROWTH

Richmond issued development and construction permits for 587 residential, 333 commercial and 217 industrial buildings—a 23 per cent increase from the previous year. With \$719 million in new construction value, this was higher than the City's 10-year average. The City also collected over \$16.2 million in development cost charges in 2021 to help finance future infrastructure and amenities such as parks and roads.

7. A SUPPORTED ECONOMIC SECTOR

Prior investment, along with initiatives such as Richmond's Business Resilience and Supply Chain program and the Expedited Temporary Patio Program, helped local businesses deal with the challenges of the pandemic. The number of new business licences issued in 2021 rose 15 per cent from the previous year, signaling continued economic recovery and renewal.

8. AN ENGAGED AND INFORMED COMMUNITY

Connecting with one of the most culturally diverse and unique populations in Canada can be challenging. Over 35,000 users participated in almost 40 engagement initiatives on the City's LetsTalkRichmond.ca platform, a 44 per cent increase. The City's social media platforms also saw steady growth with a 23 per cent increase in Facebook followers, a 47 per cent rise on Instagram and a 50 per cent jump in YouTube subscribers. The City's website logged over 3.4 million visits, a 64 per cent increase from 2020.



 RICHMOND FIRE-RESCUE'S FIREFIGHTERS DEMONSTRATING TEAMWORK
PHOTO BY KYLIE MACDONALD, FIRE AND LIFE SAFETY EDUCATOR, RICHMOND FIRE-RESCUE
CITY EMPLOYEE SINCE 2008

Richmond: ensuring a sustainable future

While 2021 brought new challenges to many parts of British Columbia, the City of Richmond was well positioned to meet them head on thanks to a lengthy history of infrastructure investment, planning and effective leadership.

Due in large part to a multi-year investment of over \$120 million in dikes and flood protection strategies, Richmond was successful in preventing large-scale damage when three devastating atmospheric rivers hit in November. The City's 39 pump stations, combined with 49 kilometres of dikes, 165 kilometres of watercourses, 61 kilometres of box culverts and 585 kilometres of drainage pipes, kept rising waters at bay.

The existing dike network can withstand high water events such as spring freshet and king tides, and handle a 500-year return period (estimated average time between) flooding event. However, recognizing the rapid impact of climate change, Council authorized an acceleration of the plan to raise the dikes well ahead of current sea level rise projections over the next 50 years.

Earlier in the year, Richmond experienced another unexpected weather phenomenon—the heat dome. Several days of unrelenting record-setting temperatures arrived in July, prompting the development of a cooling centre strategy and mobilization of emergency services to protect the most vulnerable.

With the pandemic continuing to keep a grip on the community and economy, the City worked to find sustainable, innovative ways to support residents and businesses. The City, along with Tourism Richmond and the Richmond Hotel Association, unveiled a tourism plan to reinvigorate and revitalize the ailing industry that brought over \$2 billion to the city pre-pandemic. Richmond Sport Hosting still managed to support 20 events generating 2,700 room nights in 2021, and tourism numbers continued to rise as travel and pandemic restrictions eased by year-end.

Council took many decisive steps to assist in preserving Richmond's rich agricultural heritage and promote a sustainable farming sector. Adoption of



GARDEN CITY LANDS
PHOTO BY REENA CLARKSON, CORPORATE ASSISTANT, CITY ADMINISTRATION
CITY EMPLOYEE SINCE 2004

a new Soil Deposit and Removal Bylaw expanded the City's regulatory framework with incentives for sourcing new soil from within Richmond while increasing fines for non-compliance. The bylaw provides enhanced enforcement in environmentally sensitive areas and supports other Council-endorsed strategies such as the Ecological Network Management Strategy, the Farming First Strategy and Invasive Species Action Plan. The move was timely as future soil deposits increase as the City raises the level of the land for further protection.

Development and construction offered visible evidence of economic recovery and sustainability with \$719 million in new construction value approved. This was higher than Richmond's 10-year average.

Council instilled further confidence in economic recovery with several key projects including approval of the \$95 million replacement of the Steveston Community Centre and Branch Library; the opening of the new River Parkway traffic and cycling corridor to alleviate congestion in the busy City Centre; and updates to the popular city-wide cycling network.

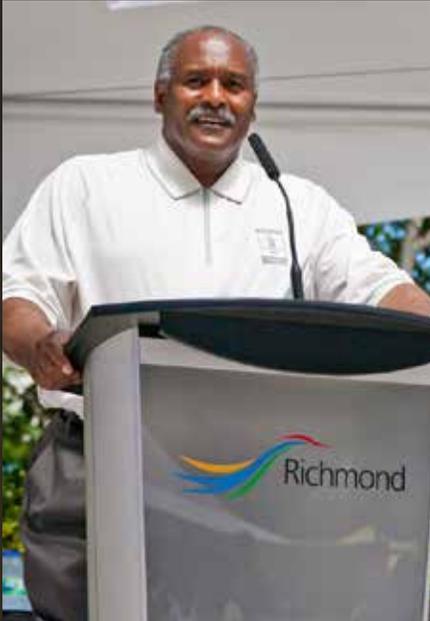
The Provincial Government announced plans to build a new Steveston Highway Interchange and replace the aging George Massey Tunnel with an eight-lane immersed tunnel. The project recognizes Council's long-standing recommendation for how to address the heavily congested road corridor, reducing travel time and improving transit access.

Following the success of an innovative road paving project using 40 per cent recycled materials, the City expanded the technology to pave 20 non-residential pathways across Richmond, with more planned. Such innovation, combined with the continued growth of Richmond's award-winning district energy infrastructure that reduces 7,800 tonnes of greenhouse gases annually, reinforce Richmond's commitment to a sustainable, environmentally friendly future.

The City of Richmond has always been a leader with bold, innovative programs and strategies that reflect our character and reputation as a safe, sustainable and culturally diverse city that makes it one of the most appealing, livable and well-managed communities in Canada.



LONG-SERVING CAO BIDS FAREWELL



Richmond's long-serving Chief Administrative Officer, George Duncan, will retire from his position on June 30, 2022.

The 2021 City of Richmond Annual Report will be the last completed under his full year of leadership, which has spanned over three decades.

Announcing the retirement, Mayor Malcolm Brodie said George will be missed by both the organization and the community. "George has made a major impact on our city," he said. "Under his leadership, Richmond has become an award-winning leader in civic administration, sustainability, community safety and operations. One only has to look around to see how our city has grown into a diverse, dynamic and well-managed community to see his contributions and legacy."

Examples of those contributions include the key role he played in bringing rapid transit to Richmond with the introduction of the Canada Line, as well

as Richmond becoming a Host Venue for the 2010 Olympic Winter Games. He was instrumental in securing the design and construction of the world-renowned Richmond Olympic Oval and its successful transition from a competition speed skating venue for the Games to a state-of-the-art multi-purpose community facility and sports complex benefiting local recreational and elite athletes alike.

Mayor Brodie also commended George for his commitment to public safety, in particular his vital leadership during the COVID-19 pandemic. "Council has always seen the safety and well-being of our community as paramount," he said. "When the pandemic hit Richmond, George mobilized teams and resources to ensure City services and staff were well positioned to keep key services in place and to protect the safety of employees, residents and businesses. That Richmond is on the road to economic and community recovery so quickly is due, in large part, to George's experienced leadership and commitment during those challenging times."

Joining the City in 1987, George was appointed CAO a decade later after taking on a series of progressive management roles and responsibilities. Under his leadership, the City and its staff have received over 200 awards for various programs and initiatives. These include two prestigious Canadian Association of Municipal Administrators (CAMA) Willis Awards for Excellence in Administration and Innovation, CAMA awards for Environmental Leadership and Sustainability and Professional Development, an Award of Excellence from the BC Human Resources Management Association, and awards from the International City/County Management Association.

2021 Awards

A measurement of the City's success in achieving its goals are the honours and recognition from our peers and others. In 2021, Richmond again received numerous international, national and provincial awards recognizing our commitment to excellence and innovation.

PROTECTING OUR ENVIRONMENT

The Environmental Manager's Association of BC recognized Richmond's environmental stewardship with two prestigious awards. The City's Corporate Hazardous Materials Management Training initiative was honoured in the Regulatory Challenge category at the organization's 2021 Environmental Awards Gala, while its Mitchell Island Stewardship Initiative received the Discharge Control Award. Both programs demonstrate the City's commitment to protecting our environment and putting processes and systems in place to protect and maintain valuable ecosystems.



IMPERIAL LANDING
PHOTO BY CHARLES LEUNG, MANAGER, INFORMATION TECHNOLOGY, RICHMOND PUBLIC LIBRARY
RICHMOND PUBLIC LIBRARY EMPLOYEE SINCE 2022

AWARDS CONTINUED . . .

DISTRICT ENERGY

Recipient of over a dozen awards in the past decade, Richmond's District Energy Program continues to collect accolades for its innovation, efficiency and green sustainability. In 2021, it received the Community Energy Association's Climate and Energy Action Award. With 22 buildings and over five million square feet of floor space, the innovative District Energy Program is reducing greenhouse gas emissions by over 7,800 tonnes—the equivalent of removing 2,000 cars from our roads—each year.

ACCESSIBILITY BY DESIGN

The Minoru Centre for Active Living, the City of Richmond's state-of-the-art fitness and aquatic facility, received the 2021 Architecture Prize for Accessibility from the International Olympic Committee, International Paralympic Committee, and International Association for Sports and Leisure Facilities. The annual Distinction for Accessibility Award aims to increase the accessibility of all sports and leisure facilities and architectural structures worldwide so that everyone has an opportunity to practice and view sport freely and without barriers.

FINANCIAL REPORTING

Once again, the Government Finance Officers Association of the US and Canada presented Richmond with the Canadian Award for Financial Reporting (the 19th year in a row) and the Outstanding Achievement in Popular Financial Reporting Award (the 12th successive year) for its 2020 Annual Reports.

ALEXANDRA DISTRICT ENERGY UTILITY

SUSTAINABILITY

The Union of BC Municipalities, which represents and advocates to government on behalf of municipalities across British Columbia, presented the City of Richmond with an Honourable Mention in the Community Excellence Award – Service Delivery category for customer-friendly upgrades to its Works Yard Recycling Depot. The \$1.58 million upgrades to aging infrastructure improved operations by providing a larger site, expanding the number of hazardous waste materials collected, adding tent coverings and steel awnings to shield recyclers and staff from the weather, as well as the purchase of new heavy equipment for moving recycled materials.



Government Finance Officers Association

Award for Outstanding Achievement in Popular Annual Financial Reporting

Presented to

**City of Richmond
British Columbia**

For its Annual Financial Report
for the Fiscal Year Ended

December 31, 2020

Christopher P. Morrell

Executive Director/CEO

REPORT FROM THE GENERAL MANAGER, FINANCE AND CORPORATE SERVICES

Mayor Malcom Brodie and Members of Richmond City Council,

I am pleased to submit the Consolidated Financial Statements and Auditors' Report for the fiscal year ended December 31, 2021 for the City of Richmond, pursuant to Section 98 and 167 of the Community Charter. The consolidated financial statements have been prepared in accordance with Canadian public sector accounting standards as prescribed by the Public Sector Accounting Board (PSAB) of the Chartered Professional Accountants of Canada. Preparation of the financial statements is management's responsibility.

KPMG LLP was appointed by City Council to independently audit the City's consolidated financial statements. They have expressed an opinion that the City's consolidated financial statements present fairly, in all material respects, the

consolidated financial position of the City of Richmond as at December 31, 2021 and its consolidated results of operations, its changes in net consolidated financial assets and its consolidated cash flows for the year ended in accordance with Canadian public sector accounting standards.

These financial statements combine the accounts of the City of Richmond, Richmond Olympic Oval and Richmond Public Library (collectively referred to as the "City"), as well as the City's investment in Lulu Island Energy Company, which is accounted for as a Government Business Enterprise.

CONSOLIDATED STATEMENT OF FINANCIAL POSITION (IN \$000s)

	2021 Actual	2020 Actual	Change
Financial Assets	\$ 1,468,241	\$ 1,471,442	\$(3,201)
Liabilities	528,238	582,457	(54,219)
Net Financial Assets	940,003	888,985	51,018
Non-Financial Assets	2,547,884	2,495,221	52,663
Accumulated Surplus	\$3,487,887	\$ 3,384,206	\$103,681

The City's overall financial position improved by \$103.7 million, with accumulated surplus (similar to net worth of a corporation) totaling \$3.5 billion. A significant part of this increase is due to additions to capital assets and statutory reserves, as well as a reduction in liabilities, especially a reduction in accounts payable relating to postponed remittances to other governments relating to COVID-19 paid in 2021.

The City's cash and investments are \$1.4 billion while long-term debt continues to decline with an outstanding balance at the end of 2021 of \$17.4 million. Meanwhile, the City's tangible capital assets increased by \$51.1 million, which includes \$61.0 million of in-kind contributions from development as conditions of re-zoning.

CONSOLIDATED STATEMENT OF OPERATIONS (IN \$000s)

	2021 Budget	2021 Actual	2020 Actual
Revenue	\$575,688	\$576,698	\$579,052
Expenses	507,765	473,017	434,188
Annual Surplus	\$67,923	\$103,681	\$144,864

The City's consolidated revenue for the year totaled \$576.7 million, a decrease of \$2.4 million from 2020 mainly due to a decrease in the gain on sale of land offset by revenue increases related to facility re-openings from the COVID-19 closures.

Expenses increased by \$38.8 million from prior year mainly due to related facility re-openings from the COVID-19 closures.

The annual surplus for 2021 was \$103.7 million and represents the change in investment in tangible capital assets, reserves and other accumulated surplus.

FINANCIAL SUSTAINABILITY

2021 saw the easing of COVID-19 challenges through the continued re-opening of community recreation facilities and resumption of gaming revenues from the re-opening of the River Rock Casino resulting in the City maintaining its excellent financial position.

Respectfully submitted,

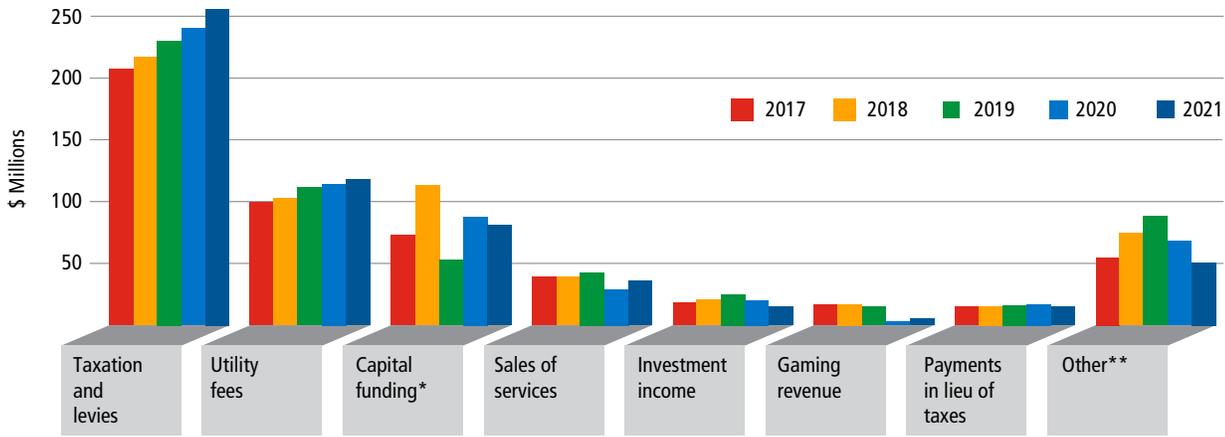


Jerry Chong, CPA, CA
Acting General Manager, Finance and Corporate Services
May 9, 2022

 PHOTO BY SHANNON UNRAU,
DEPARTMENTAL ASSOCIATE 2,
TRANSPORTATION
CITY EMPLOYEE SINCE 2016



REVENUE BY SOURCE 2017–2021

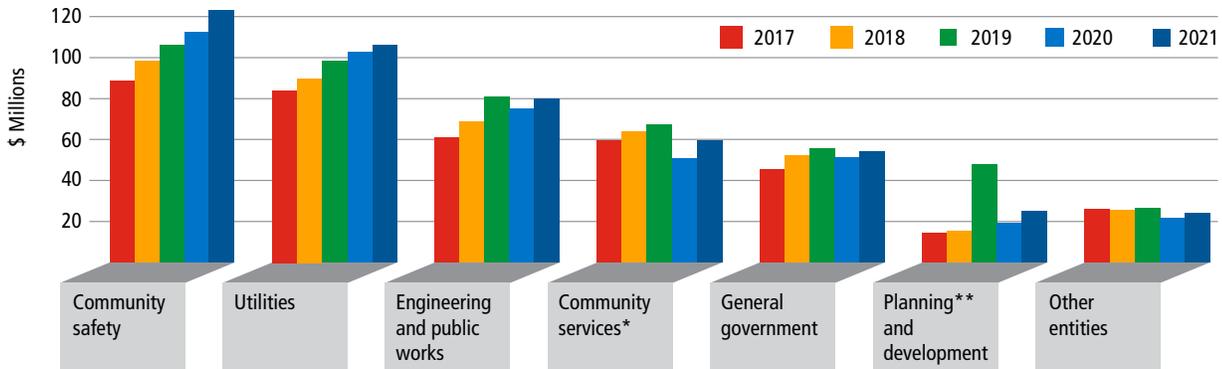


Source: City of Richmond Finance and Corporate Services

* Capital funding includes: Development Cost Charges and other capital funding sources.

** Other includes: provincial and federal grants, licences and permits and other sources.

EXPENSES BY FUNCTION 2017–2021



Source: City of Richmond Finance and Corporate Services

* Expenses for Community Services include a one-time contribution towards affordable housing of \$17.0M in 2017.

** Expenses for Planning and Development for 2019 include a one-time \$28.1M contribution towards the Canada Line Capstan Station.

Richmond at a glance

216,280

2021 POPULATION

November 10, 1879

INCORPORATED AS MUNICIPALITY

129.27

SIZE OF CITY IN
SQUARE KM

17

ISLANDS COMPRISING
THE CITY

December 3, 1990

DESIGNATED AS CITY OF RICHMOND

Fast facts

\$719 million

NEW CONSTRUCTION VALUE
IN 2021—HIGHER THAN THE
CITY'S 10-YEAR AVERAGE

39

PERCENTAGE OF THE CITY
WITHIN THE AGRICULTURAL
LAND RESERVE (ALR)

871

HECTARES THAT MAKE UP THE
CITY'S 140 PARKS

807

HECTARES OF CRANBERRY
FIELDS IN PRODUCTION

49

KILOMETRES OF DIKES FOR
FLOOD PROTECTION

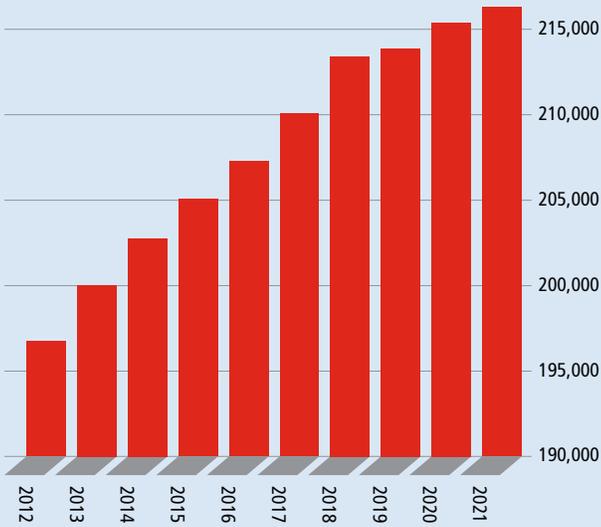
135

KILOMETRES OF WALKING,
ROLLING AND CYCLING TRAILS

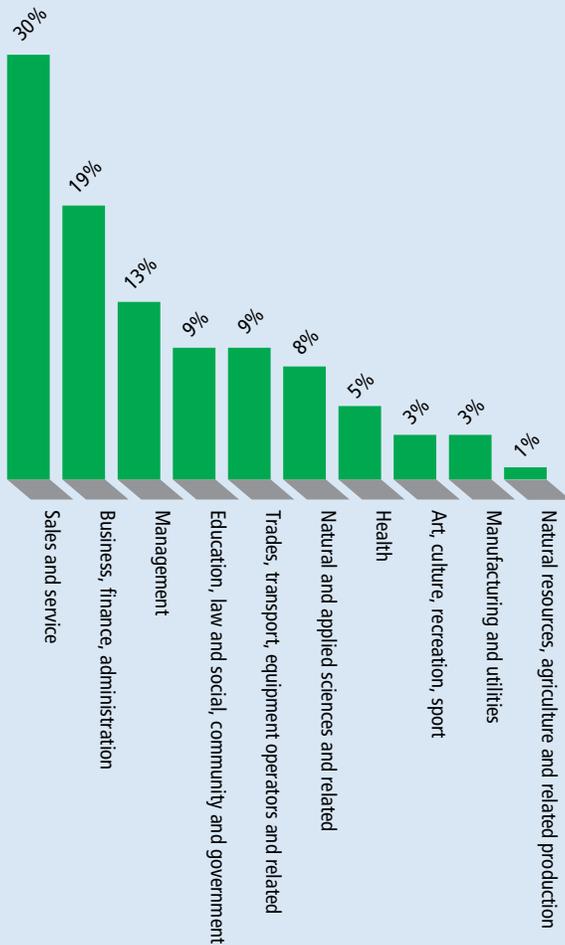
60.2

PERCENTAGE OF THE CITY'S
POPULATION BORN OUTSIDE
OF CANADA

CITY OF RICHMOND POPULATION 2012–2021



OCCUPATIONS OF RICHMOND RESIDENTS



TOP 10 LARGEST EMPLOYERS IN RICHMOND (IN ALPHABETICAL ORDER)

- Air Canada
- Allied Universal
- Amazon Canada
- Change Healthcare
- City of Richmond
- London Drugs
- MDA Systems
- River Rock Casino Resort
- School District No. 38 (Richmond)
- Vancouver Coastal Health



 CHERRY BLOSSOMS AT MINORU LAKES IN MINORU PARK
PHOTO BY NATALIE CHEAH, ENGINEERING ASSISTANT –
DEVELOPMENT & PROCESSING, DEVELOPMENT APPLICATIONS
CITY EMPLOYEE SINCE 2018

Sources: Statistics Canada, City of Richmond, Vancouver International Airport Authority, Steveston Harbour Authority, Metro Vancouver, Richmond School District.

MAJOR SERVICES PROVIDED BY THE CITY OF RICHMOND

ADMINISTRATION

Includes the office of the Chief Administrative Officer who oversees the overall administration of the City's operations. Also includes the Deputy Chief Administrative Officer, Human Resources, Intergovernmental Relations and Protocol, Corporate Communications and Marketing, Corporate Planning and Organizational Development and the Corporate Programs Management Group.

COMMUNITY SAFETY

Brings together the City's public safety providers including RCMP, Fire-Rescue, Emergency Programs, Community Bylaws and Business Licences.

COMMUNITY SERVICES

Coordinates, supports and develops Richmond's community services including Parks Services, Recreation and Sport Services and Arts, Culture and Heritage Services.

ENGINEERING AND PUBLIC WORKS

The Engineering and Public Works Departments deliver public works services and utilities and engineering planning, design, construction and maintenance services for all utility and City building infrastructure.

FINANCE AND CORPORATE SERVICES

Includes Customer Service, Information Technology, Finance, Economic Development, Real Estate Services and Corporate Business Service Solutions.

PLANNING AND DEVELOPMENT

Includes the Policy Planning, Transportation, Development Applications, Building Approvals and Community Social Development Departments. This division provides policy directions that guide growth and change in Richmond with emphasis on land use planning, development regulations, environmental protection, heritage and livability.

LAW AND LEGISLATIVE SERVICES

Includes the Law Department and the City Clerk's Office.



 **SUNSET IN STEVESTON**
PHOTO BY KATHY LEE, DEPARTMENTAL ASSOCIATE 2, COMMUNITY SERVICES ADMINISTRATION
CITY EMPLOYEE SINCE 2003

CITY OF RICHMOND CONTACTS

The City of Richmond offers many civic services to the community. Additional services are provided through the Richmond Olympic Oval, Richmond Public Library, Gateway Theatre and Lulu Island Energy Company. For more information on City services contact:

CITY OF RICHMOND

6911 No. 3 Road
Richmond, BC V6Y 2C1
Phone: 604-276-4000
Email: InfoCentre@Richmond.ca
www.richmond.ca
f @CityofRichmondBC
t @Richmond_BC
i @CityofRichmondBC
y /CityofRichmondBC

GATEWAY THEATRE

6500 Gilbert Road
Richmond, BC V7C 3V4
Phone: 604-270-6500
Box Office: 604-270-1812
www.GatewayTheatre.com
f @GatewayThtr
t @GatewayThtr
i @GatewayThtr

LULU ISLAND ENERGY COMPANY

6911 No. 3 Road
Richmond, BC V6Y 2C1
Phone: 604-276-4011
Email: Info@LuluIslandEnergy.ca
www.LuluIslandEnergy.ca

RICHMOND PUBLIC LIBRARY

100-7700 Minoru Gate (Brighthouse Branch)
Richmond, BC V6Y 1R8
Library Hours Line: 604-231-6401
www.YourLibrary.ca
f @YourLibraryRichmond
t @RPLBC
i @RPLBC
y /YourLibraryRichmond
Account: RPLYourlibrary1

RICHMOND OLYMPIC OVAL

6111 River Road
Richmond, BC V7C 0A2
Phone: 778-296-1400
Email: Info@RichmondOval.ca
www.RichmondOval.ca
f @RichmondOval
t @RichmondOval
i @RichmondOval





City of Richmond

6911 No. 3 Road, Richmond, BC V6Y 2C1

Telephone: 604-276-4000

www.richmond.ca

Contents printed on Canadian made, 100% recycled stock using environmentally friendly toners.