



City of  
Richmond  
British Columbia, Canada

# 2025 Annual Report Highlights

For the year ended December 31, 2025



# RICHMOND CITY COUNCIL



## Back row, left to right:

Lieutenant Jim Dickson (Richmond Fire-Rescue), Councillor Andy Hobbs, Councillor Kash Heed, Councillor Laura Gillanders, Councillor Michael Wolfe, Constable Jordan Hitchon (Richmond RCMP)

## Front row, left to right:

Councillor Alexa Loo, Councillor Bill McNulty, Mayor Malcolm Brodie, Councillor Chak Au\*, Councillor Carol Day

\*Chak Au was elected as a Member of Parliament on April 28, 2025 and served concurrently as Councillor until his resignation from Council, effective February 1, 2026.

## CONNECT WITH RICHMOND CITY COUNCIL

To contact Council, email [MayorAndCouncillors@richmond.ca](mailto:MayorAndCouncillors@richmond.ca) or call 604-276-4000.

For Council meeting agendas and minutes, visit [richmond.ca/agendas](https://richmond.ca/agendas).

To live stream Council meetings or view videos of past meetings, visit [richmond.ca/WatchOnline](https://richmond.ca/WatchOnline).



The City of Richmond is proud of its diverse and committed workforce. This year, we asked our employees to take photos and send us images of “their Richmond” for this report. Photos with the camera icon are just some of the submissions, and we are delighted to share them with you. None are professional photographers.

**COVER PHOTO:** MINORU PARK—LAKES DISTRICT IS AN AWARD WINNING PARK DESIGN THAT INCORPORATES NATURAL ELEMENTS, SUSTAINABILITY AND COMMUNITY-FOCUSED AMENITIES

# CITY OF RICHMOND, BRITISH COLUMBIA 2025 ANNUAL REPORT HIGHLIGHTS

FOR THE YEAR ENDED DECEMBER 31, 2025

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This report features highlights from Richmond’s 2025 Annual Report. For the detailed 2025 Annual Report that meets legislated requirements, or for an online copy of this highlights report, please visit [richmond.ca/AnnualReport](http://richmond.ca/AnnualReport).

This report was prepared by the City of Richmond Finance and Corporate Communications and Marketing Departments. Design, layout and production by the City of Richmond Production Centre. © 2026 City of Richmond.

Contents printed on 100% recycled stock, using environmentally friendly toners.

**“Our vision is to be the most appealing, livable and well-managed community in Canada.”**

 A BIRD’S-EYE VIEW OF RICHMOND  
PHOTO BY DOVELLE BUIE, ARCHIVIST, CITY CLERK’S OFFICE  
CITY EMPLOYEE SINCE 1998

# MESSAGE FROM THE MAYOR



The City of Richmond and Council continued to demonstrate strong leadership in 2025, navigating a year shaped by economic pressures, evolving public expectations and significant external challenges.

Global factors, including inflation and shifting market conditions, continued to impact communities across the region. In addition, the Cowichan Lands court decision introduced uncertainty around property rights in British Columbia, raising important questions for homeowners, businesses and municipalities.

Despite these challenges, Richmond remained steady.

The City's strong and diverse economy supported this stability, with more than 14,500 businesses employing over 125,000 people across a wide range of sectors. Continued development activity and investment reflect confidence in Richmond's long-term growth.

Council remained focused on key priorities. Housing continued to be a central area of work, with new affordable and rental housing projects advancing through partnerships with senior levels of government and non-profit organizations.




Significant investments in infrastructure ensured reliable services for residents and businesses. Major projects progressed alongside ongoing upgrades to roads, drainage systems and civic facilities to support a population of more than 230,000 residents.

Public safety remains a cornerstone of our work. Richmond continues to be one of the safest communities in the region, supported by ongoing investment in Richmond Fire-Rescue, the RCMP and emergency preparedness.

Richmond's greatest strength remains its people. Strong participation in City

programs, with almost 111,000 people registered, reflects the value of accessible, high-quality services that support community well-being.

This Annual Report highlights the progress made over the past year. As always, I welcome your comments and questions.



Malcolm Brodie  
Mayor, City of Richmond



**THE NEW BOWLING GREEN COMMUNITY  
ACTIVITY CENTRE SUPPORTS LAWN BOWLING  
AND A VARIETY OF COMMUNITY ACTIVITIES**

# MESSAGE FROM THE CHIEF ADMINISTRATIVE OFFICER



I am pleased to present the City of Richmond's 2025 Annual Report, which outlines the progress made in delivering Council's strategic priorities and maintaining strong service delivery in a complex and evolving environment.

In 2025, Richmond continued to respond to economic pressures, increased service demands and changing regulatory conditions. Through careful planning and disciplined financial management, the City maintained stable operations while advancing key initiatives.

Through partnerships with non-profit organizations and senior levels of government, the City advanced a number of affordable and rental housing projects. This includes the Rio Vista development, which will deliver 80 affordable rental units, and a 25-unit housing project supporting women and children. In

addition, Council approved a \$10 million Affordable Housing Grant Program to support the delivery of 347 new affordable housing units across the city.

Major infrastructure projects progressed throughout the year. Construction continued on significant civic facilities, including the Works Yard Replacement Project and the Steveston Community Centre and Library. At the same time, the City invested in core infrastructure, replacing more than 4.5 kilometres of watermains and completing 32 kilometres of road upgrades to support long-term service reliability.

Richmond also continued to demonstrate leadership in environmental sustainability. The City's district energy system now services more than 8.3 million square feet of residential and commercial space, contributing to significant



reductions in greenhouse gas emissions.


Richmond remains among the healthiest and most active communities in Canada. In 2025, the City was named Canada's Most Active Community by ParticipACTION, reflecting the collective efforts of the City and its many community partners to promote active living. Almost 111,000 people participated in City programs throughout the year, supported by high-quality recreation facilities, programs and services that promote health and well-being.

These accomplishments are made possible through the dedication of more than 2,900 City staff and the many volunteers and partners who support programs and services across Richmond. At the same time, challenges remain. Housing affordability, as well as supporting residents experiencing mental health and

housing instability, continues to require coordinated efforts across all levels of government.

Richmond's success is built on strong financial stewardship and long-term planning. These principles ensure the City remains well positioned to meet future challenges while continuing to deliver value for residents and businesses.

As Chief Administrative Officer, I am proud of the work accomplished by our staff, in partnership with City Council, and thank everyone for their continued commitment to serving the community.



Serena Lusk  
Chief Administrative Officer

**THE NEW RIO VISTA DEVELOPMENT IS A SIX-STOREY BUILDING WITH 80 NEW AFFORDABLE RENTAL HOMES FOR SINGLE PEOPLE, FAMILIES AND SENIORS**





SCOTCH POND AT DUSK  
PHOTO BY HEATHER MUTER, CUSTOMER  
SERVICE MANAGER, BUSINESS SERVICES  
CITY EMPLOYEE SINCE 1996



# 2025 Achievement highlights

The Community Charter requires BC municipalities to include a statement in the Annual Report of their objectives for the current and future years, along with measures to track success towards those objectives.

The City of Richmond's objectives and success indicators are expressed through the Council Strategic Plan. Soon after Council began its four-year term in October 2022, it undertook a strategic planning process to help fulfill its governance role and achieve a successful term of office. Through that process, Council adopted a new set of six Strategic Focus areas, which provided the framework for the City's programs and services during 2025.



## 1. PROACTIVE IN STAKEHOLDER AND CIVIC ENGAGEMENT

Keeping citizens connected and informed remained essential to Richmond's success as a strong, resilient and well-managed community. In 2025, the City expanded opportunities for public participation through digital and in-person engagement, with the Let's Talk Richmond platform continuing to support thousands of participants across a wide range of initiatives. Engagement was particularly strong on major planning files, including updates to the Official Community Plan, small-scale multi-unit housing and Transit-Oriented Areas, with thousands of residents and stakeholders engaged between June 2024 and July 2025.

Public participation also shaped key community initiatives. In fall 2025, 12 open houses were held to gather feedback on the proposed Aberdeen Rental Residences development, while a Steveston Community Centre engagement campaign invited residents to share memories and reflect on the facility's legacy.

The City strengthened collaboration with senior governments and partners, securing approximately \$9 million in funding for infrastructure, climate and community initiatives. Council and staff also advanced advocacy on energy policy and climate action through regional and provincial channels.

Together, these efforts reflect Richmond's commitment to inclusive engagement that informs decision-making, strengthens partnerships and supports a connected community.

## 2. STRATEGIC AND SUSTAINABLE COMMUNITY GROWTH

Strategic planning and investment continued to guide Richmond's growth in 2025, supporting a balanced approach to housing, development and economic activity. Housing remained a priority as the City responded to provincial legislation and local demand. Updates to the Low-End Market Rental Program improved affordability and viability, while an online registry increased access to available units. The program now includes 625 built units, 800 secured units and 590 under application.

Partnerships with non-profit organizations and senior governments supported delivery of new housing. In 2025, 80 affordable units were completed by Pathways Clubhouse and 25 transitional units for women and children were delivered at Harbour House. Council also approved a \$10 million Affordable Housing Grant Program supporting 347 units across five projects, while planning advanced for the Aberdeen Rental Residences development.

Long-term planning also progressed, with Official Community Plan updates advancing to Public Hearing in early 2026. Council approved zoning, parking and policy changes to improve efficiency and support housing delivery.

Economic activity remained strong, supported by continued growth in digital services such as MyBusiness and MyPermit, improving access and streamlining approvals for residents and businesses.

## 3. A SAFE AND PREPARED COMMUNITY

Richmond continued to be one of the safest communities in Metro Vancouver, supported by strong collaboration across Richmond RCMP, Fire-Rescue, Community Bylaws and Emergency Programs. These coordinated efforts ensured effective prevention, response and public education across the city.

Crime prevention initiatives contributed to measurable improvements in 2025, with residential break-ins decreasing by six per cent, auto thefts by nine per cent and shoplifting by five per cent. Public education remained a priority, including a large-scale fraud awareness campaign that engaged more than 500 residents and provided resources on emerging scams.

Support for vulnerable residents remained central. The Fox 67 mental health car and Yankee 30 youth partnership car responded to hundreds of calls, while Richmond House operated at full capacity with 60 beds, supported by temporary winter shelters. The 2025 homeless count identified 175 individuals, with the majority accessing shelter services.

Infrastructure and emergency preparedness efforts continued to strengthen resilience, including completion of the Flood Protection System Emergency Reconstruction Strategy, flood modelling work and the launch of a snow plow tracker. These initiatives ensure Richmond is well-prepared for emergencies and climate-related events.



COUNCIL'S INVESTMENT IN THE CITY'S DIKE AND DRAINAGE SYSTEMS HELPS PROTECT RESIDENTS AND INFRASTRUCTURE  
PHOTO BY DALJIT MANDER, ENGINEERING INSPECTOR 2, ENGINEERING  
CITY EMPLOYEE SINCE 2017

#### 4. RESPONSIBLE FINANCIAL MANAGEMENT AND GOVERNANCE

Responsible financial management remained a cornerstone of Richmond's success in 2025. Through disciplined budgeting, reserve management and long-term planning, the City maintained strong financial stability while continuing to deliver high-quality services and infrastructure investments.

Richmond's leadership in financial transparency was recognized nationally. The City received an A grade from the C.D. Howe Institute—the highest among 32 major municipalities—and earned the Popular Annual Financial Report Award for the 16th consecutive year and the Canadian Award for Financial Reporting for the 23rd consecutive year.

Governance and service delivery improvements were also advanced. Digital platforms such as MyBusiness and MyPermit enhanced customer experience and streamlined processes, while a new centralized budget planning tool improved efficiency and decision-making across the organization. Council also approved Policy 1021, establishing a Major Construction Projects Oversight Committee, and introduced a Surety Bond Pilot Program to modernize development processes.

These efforts reflect Richmond's commitment to accountability, innovation and the responsible stewardship of public resources.

#### 5. A LEADER IN ENVIRONMENTAL SUSTAINABILITY

Richmond continued to demonstrate leadership in environmental sustainability through innovative programs, infrastructure investment and climate action. The City's district energy system expanded to serve 8.3 million square feet, with one million added in 2025, and Council approved a new sewer heat recovery energy plant to support future low-carbon growth.

Sustainable construction and circular economy initiatives also advanced. A low-carbon concrete pilot reduced embodied emissions by approximately 20 per cent without added cost and is now being applied to major projects. Richmond also became one of the first cities in Canada to complete a material flow analysis, identifying opportunities to reduce waste, lower costs and support local innovation.

Flood protection remained a priority, with ongoing dike upgrades and more than 2.1 kilometres of dike restoration in 2025. Environmental stewardship initiatives continued across the city, including invasive species management and tree planting, as well as textile waste diversion programs that collected more than 32,000 kilograms (72,000 pounds) of materials.

These efforts reflect Richmond's practical and forward-looking approach to sustainability, supporting a resilient and low-carbon future.

#### 6. A VIBRANT, RESILIENT AND ACTIVE COMMUNITY

Richmond continued to foster a vibrant and active community in 2025, building on its reputation as one of Canada's most livable and diverse cities. The City was named Canada's Most Active Community, supported by 1,018 programs and more than 413,000 participants during the ParticipACTION Challenge.

Participation across recreation facilities remained strong. Nearly 111,000 residents registered in programs, while 1.76 million drop-in visits were recorded across community centres and facilities. The Recreation Fee Subsidy Program expanded by 26 per cent, improving access for residents facing financial barriers and supporting inclusive participation.

Cultural programming and events continued to bring the community together. Major festivals included the Children's Arts Festival, Cherry Blossom Festival, Doors Open Richmond and the Richmond Maritime Festival, while the Steveston Salmon Festival attracted more than 80,000 attendees. Culture Days programming ranked Richmond first in BC and among the top cities nationally.

Community spaces remained central to civic life, with Richmond Public Library welcoming over one million visits. Volunteerism continued to play a strong role in supporting programs and events across the city. Together, these efforts strengthen connection, well-being and quality of life for residents.



# Looking ahead: Building on a strong foundation

Richmond continues to look ahead with confidence, building on a strong foundation of financial stability, thoughtful planning and community investment.

In 2025, the City operated in a complex and evolving environment shaped by global economic pressures, rising costs and increasing demand for services. At the same time, changes in provincial housing legislation and the Cowichan Lands court decision introduced new considerations for long-term planning, growth and property rights across British Columbia.

Despite these challenges, Richmond remained stable and well positioned for the future.

The City's diverse economy continues to be a key strength, supported by more than 14,500 businesses employing over 125,000 people across a wide range of sectors. This economic stability, combined with responsible financial management, has enabled the City to maintain high service levels while continuing to invest in infrastructure, housing and community amenities.

Housing will remain a defining priority in the years ahead. As Richmond continues to grow, the City will focus on increasing housing supply, strengthening partnerships and implementing policies that support a range of housing options, including affordable and purpose-built rental housing. Ongoing work to update the Official Community Plan and respond to provincial requirements will help ensure growth is managed in a way that supports complete, connected communities.



CITY CENTRE RESIDENTS RECEIVE HEATING AND COOLING FROM A LOW-CARBON AIR-SOURCE HEAT PUMP THAT IS PART OF THE CITY CENTRE DISTRICT ENERGY UTILITY

Investment in infrastructure will also remain critical. Continued upgrades to drainage systems, flood protection infrastructure and civic facilities will support both current needs and long-term resilience. These investments are essential as the City adapts to climate change, population growth and evolving service expectations.

Environmental sustainability will continue to guide decision-making. Expansion of district energy systems,

climate adaptation planning and the integration of low-carbon practices into infrastructure projects will support Richmond's transition to a more sustainable and resilient future.

Richmond's greatest strength remains its people. With a population of more than 230,000 residents representing over 180 cultural backgrounds, the City continues to be a vibrant and inclusive community. Strong participation in programs, services and events reflects a high level of

community engagement and connection.

Looking ahead, Richmond will continue to build on its strengths through collaboration, innovation and disciplined planning. By maintaining a strong financial foundation and investing in key priorities, the City is well positioned to respond to future challenges while continuing to deliver a high quality of life for residents and businesses.





THE AWARD-WINNING LAKES AT MINORU PARK IS A WELCOMING AND ACCESSIBLE DESTINATION FOR RESIDENTS AND VISITORS ALIKE

# 2025 Awards

A measurement of the City's success in achieving its goals are the honours and recognition from our peers and others. In 2025, Richmond again received numerous international, national and provincial awards recognizing our commitment to excellence and innovation.



## LEADING THE WAY IN ACTIVE LIVING

Richmond was named Canada's Most Active Community in the 2025 ParticipACTION Community Challenge, ranking first among hundreds of communities nationwide. The award recognizes the City's commitment to promoting physical activity and the strong collaboration between the City and its many community partners. In June alone, more than 1,000 programs and events engaged over 413,000 participants, supporting health, well-being and community connection. ParticipACTION encourages Canadians to sit less and move more through national programs, research and community-based initiatives.

## DESIGNING EXCEPTIONAL PUBLIC SPACES

The City received the 2025 Parks Excellence Award from the BC Recreation and Parks Association for the redeveloped Minoru Park – Lakes District. The award recognizes outstanding park design that incorporates natural elements, sustainability and community-focused amenities, transforming the space into a vibrant and accessible destination for residents and visitors.

## POWERING SUSTAINABLE ENERGY SOLUTIONS

The City received the 2025 Energy Project of the Year Award for Canada from the Association of Energy Engineers and was also named International Runner-up for Project of the Year. The recognition highlights the City Centre District Energy Utility expansion project for delivering long-term community benefits through improved energy efficiency, reduced greenhouse gas emissions and progress toward net-zero emissions.

## ADVANCING DIGITAL INNOVATION

Richmond received a CIO Canada Award for MyRichmond, recognizing leadership in digital transformation and innovation. The platform enhances access to City services by integrating multiple functions into a single, user-friendly system, improving how residents interact with municipal programs and services. The award was presented by the CIO Association of Canada, which recognizes excellence in information technology leadership and organizational innovation.



OUTDOOR GROUP FITNESS AT THOMPSON COMMUNITY CENTRE—PART OF WHAT EARNED RICHMOND THE TITLE OF CANADA'S MOST ACTIVE COMMUNITY

## BUILDING A LOW-CARBON FUTURE

Richmond was recognized with the Public Sector Leadership Award at the 2025 BC Embodied Carbon Awards for its Embodied Carbon Industry Engagement Program. The program demonstrates systems-level leadership in advancing low-carbon construction by bringing together more than 550 industry and government participants to share knowledge, pilot innovative approaches and accelerate the adoption of circular building practices. The awards were presented by the Carbon Leadership Forum BC and Zero Emissions Innovation Centre, organizations that support the transition to low-carbon construction and climate solutions across British Columbia.



Government Finance Officers Association

### Award for Outstanding Achievement in Popular Annual Financial Reporting

Presented to

**City of Richmond  
British Columbia**

For its Annual Financial Report  
For the Fiscal Year Ended

December 31, 2024

*Christopher P. Morill*

Executive Director/CEO



# REPORT FROM THE GENERAL MANAGER, FINANCE AND CORPORATE SERVICES

Mayor Malcom Brodie and Members of Richmond City Council, I am pleased to submit the Consolidated Financial Statements and Auditors' Report for the fiscal year ended December 31, 2025, for the City of Richmond, pursuant to Section 98 and 167 of the Community Charter. The consolidated financial statements have been prepared in accordance with Canadian public sector accounting standards as prescribed by the Public Sector Accounting Board of the Chartered Professional Accountants of Canada. Preparation of the financial statements is management's responsibility.

KPMG LLP was appointed by City Council to independently audit the City's consolidated financial statements. They have expressed an opinion that the City's consolidated financial statements present fairly, in all material respects, the consolidated financial position of the City of Richmond as at December 31, 2025, and its consolidated results of operations, its changes in net consolidated financial assets and its consolidated cash flows for the year then ended in accordance with Canadian public sector accounting standards.

These financial statements combine the accounts of the City of Richmond, Richmond Olympic Oval and Richmond Public Library (collectively referred to as the "City"), as well as the City's investment in Lulu Island Energy Company, which is accounted for as a Government Business Enterprise.

## CONSOLIDATED STATEMENT OF FINANCIAL POSITION (IN \$000S)

	2025 Actual	2024 Actual	Change (2025-2024)	2023 Actual
Financial Assets	\$1,958,897	\$1,944,281	\$14,616	\$1,842,941
Liabilities	744,127	731,813	12,314	717,366
<b>Net Financial Assets</b>	<b>1,214,770</b>	<b>1,212,468</b>	<b>2,302</b>	<b>1,125,575</b>
<b>Non-Financial Assets</b>	<b>3,001,703</b>	<b>2,852,079</b>	<b>149,624</b>	<b>2,705,957</b>
<b>Accumulated Surplus</b>	<b>\$4,216,473</b>	<b>\$4,064,547</b>	<b>\$151,926</b>	<b>\$3,831,532</b>

The City's overall financial position improved by \$151.9 million, with accumulated surplus (similar to net worth of a corporation) totaling \$4.2 billion. A significant part of this increase is due to additions to capital assets and transfers to the statutory reserves for future capital improvements.

The City's cash and investments are \$1.8 billion, while long-term debt decreased by \$3.6 million due to the reduction of the loan for the ongoing construction of the Steveston Community Centre and Library. Meanwhile, the City's tangible capital assets increased by \$149.7 million, which includes \$32.3 million of in-kind contributions from development as conditions of rezoning.

## CONSOLIDATED STATEMENT OF OPERATIONS (IN \$000S)

	2025 Budget	2025 Actual	2024 Actual	2023 Actual
Revenue	\$780,461	\$784,802	\$814,484	\$747,938
Expenses	664,354	632,876	581,469	545,575
<b>Annual Surplus</b>	<b>\$116,107</b>	<b>\$151,926</b>	<b>\$233,015</b>	<b>\$202,363</b>

The City's consolidated revenue for the year totaled \$784.8 million, a decrease of \$29.7 million from 2024, mainly due to a \$56.6 million decrease in development cost charges related to significant parkland acquisition that occurred in 2024. This was partially offset by increases in the taxation and utility fees due to rate increases.

Expenses increased by \$51.4 million from the prior year mainly due to regional district utility charges, wages related to new collective agreement rates, non-capital project costs related to active capital projects and increased contract costs.

The annual consolidated surplus for 2025 was \$151.9 million, including an operating surplus of \$8.3 million. The remainder of the annual surplus represents the change in investment in tangible capital assets, reserves and other items in accumulated surplus.

## FINANCIAL SUSTAINABILITY

The City's consolidated financial position improved in 2025 as it continued to see significant returns on its investments. The guiding principles of Council's Long Term Financial Management Strategy continue to support the City in achieving its long-term goals and maintaining ongoing financial sustainability to deliver on Council priorities.

Respectfully submitted,



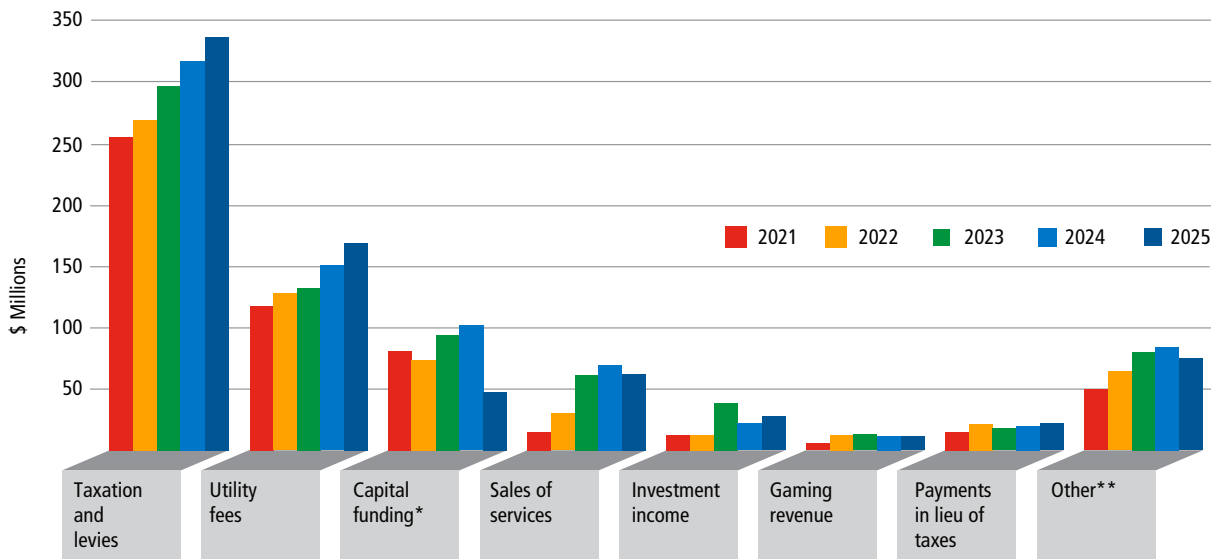
Jerry Chong, CPA, CA  
General Manager, Finance and Corporate Services  
May 12, 2026



A DOUBLE RAINBOW STRETCHES ACROSS THE SKY ABOVE THE RAILWAY GREENWAY  
PHOTO BY MIMI WANG, CUSTOMER SERVICE ATTENDANT, RECREATION SERVICES  
CITY EMPLOYEE SINCE 2019



## REVENUE BY SOURCE 2021–2025

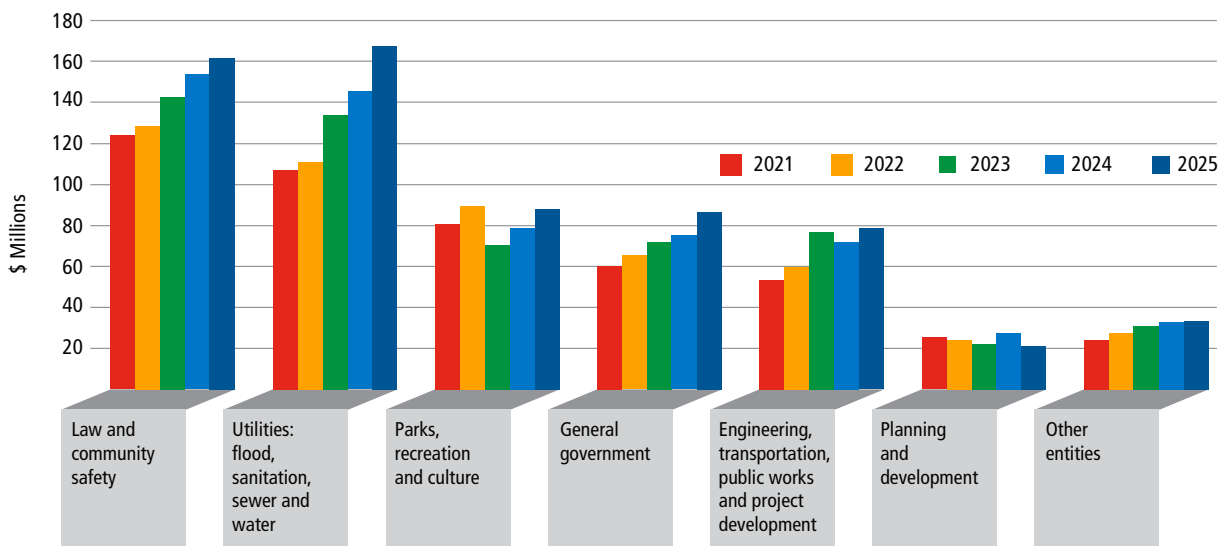


Source: City of Richmond Finance and Corporate Services

\* Capital funding includes: Development cost charges and other capital funding sources.

\*\* Other includes: provincial and federal grants, licences and permits and other sources.

## EXPENSES BY FUNCTION 2021–2025



Source: City of Richmond Finance and Corporate Services

## 10-YEAR TREND FOR ACCUMULATED SURPLUS

2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
\$2,848,428	\$2,956,129	\$3,141,090	\$3,239,342	\$3,384,206	\$3,487,887	\$3,629,169	\$3,831,532	\$4,064,547	\$4,216,473

**239,584**  
2025 POPULATION

**November 10, 1879**  
INCORPORATED AS MUNICIPALITY

# Richmond at a glance

**December 3, 1990**  
DESIGNATED AS CITY OF RICHMOND

**129.27**  
SIZE OF CITY IN  
SQUARE KM

**17**  
ISLANDS COMPRISING  
THE CITY



## Fast facts

**396 million**  
NEW CONSTRUCTION VALUE  
IN 2025

**49**  
KILOMETRES OF DIKES FOR  
FLOOD PROTECTION

**136**  
KILOMETRES OF WALKING,  
ROLLING AND CYCLING TRAILS

**830**  
HECTARES OF CRANBERRY  
FIELDS IN PRODUCTION

**39**  
PUMP STATIONS THAT CAN  
DISCHARGE 1.4 MILLION US  
GALLONS OF WATER PER  
MINUTE—THE EQUIVALENT  
OF OVER TWO OLYMPIC  
SWIMMING POOLS

**80**  
IDENTIFIED HERITAGE  
BUILDINGS OR SITES IN  
RICHMOND

**60.3**  
PERCENTAGE OF THE CITY'S  
POPULATION BORN OUTSIDE  
OF CANADA

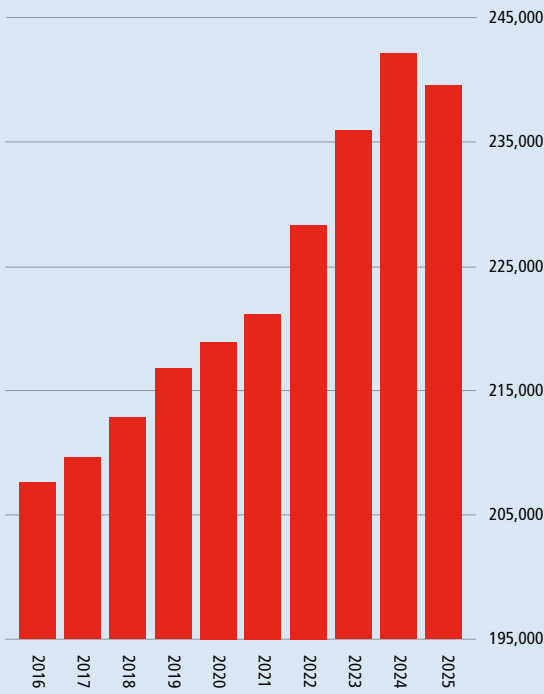
**871**  
HECTARES THAT MAKE  
UP THE CITY'S 140 PARKS

**1.76 million**  
PAID VISITS FOR FITNESS,  
AQUATICS AND OTHER  
ACTIVITIES IN 2025

**180**  
CULTURAL BACKGROUNDS  
REPRESENTED IN RICHMOND

**14,500+**  
BUSINESSES IN RICHMOND

## CITY OF RICHMOND POPULATION 2016–2025



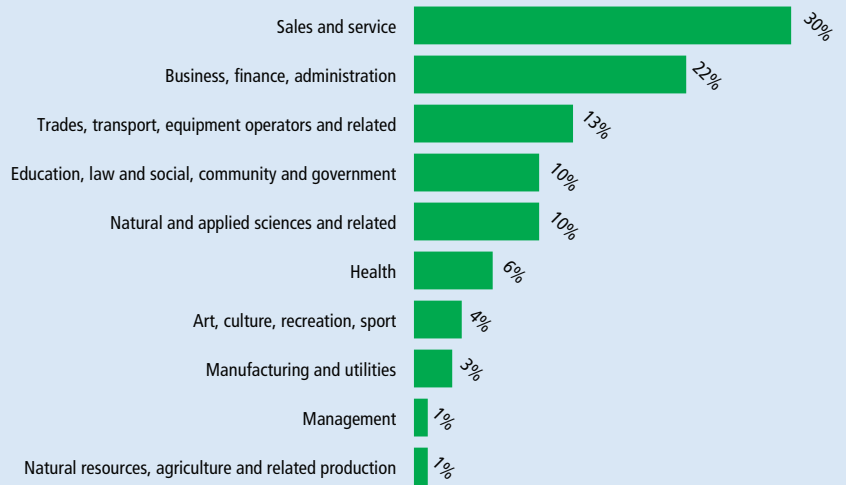
## MAJOR EMPLOYERS IN RICHMOND 2025\*

- Air Canada
- Amazon Canada
- Change Healthcare
- City of Richmond
- London Drugs
- MDA Systems
- Paladin Airport Security Services Ltd.
- Richmond School District No. 38
- River Rock Casino Resort
- Vancouver Coastal Health
- Walmart
- WorkSafeBC

\*in alphabetical order

Sources: Statistics Canada, City of Richmond, Vancouver International Airport Authority, Steveston Harbour Authority, Metro Vancouver, Richmond School District.

## OCCUPATIONS OF RICHMOND RESIDENTS



A VIEW ACROSS THE WATER NEAR PHOENIX NET LOFT, WHERE RICHMOND'S FISHING AND 'CANNERY' HISTORY ONCE THRIVED  
PHOTO BY NATHAN ANDREWS, TRANSPORTATION PLANNER, TRANSPORTATION CITY EMPLOYEE SINCE 2018

# MAJOR SERVICES PROVIDED BY THE CITY OF RICHMOND

## ADMINISTRATION

Includes the office of the Chief Administrative Officer who oversees the overall administration of the City's operations. Also includes People and Culture, Intergovernmental Relations, Corporate and Strategic Planning and the Corporate Programs Management Group.

## DEPUTY CAO OFFICE

The Deputy Chief Administrative Officer oversees key operational priorities with direct oversight of Facility Services, Project Development, Works Yard Planning, the Housing Office and the Lulu Island Energy Company.

## LAW AND COMMUNITY SAFETY

Brings together the City's public safety providers including RCMP, Fire-Rescue, Emergency Programs, Community Bylaws, Animal Protection Services, Business Licences and the Law Department.

## PARKS, RECREATION AND CULTURE

Provides services to create and engage healthy, active communities such as Parks Services, Recreation and Sport Services, Arts, Culture and Heritage Services, Community Services Planning and Projects, and Corporate Communications and Marketing.

## ENGINEERING AND PUBLIC WORKS


The Engineering and Public Works Departments deliver public works services, utilities and their maintenance, engineering planning, design and construction, as well as climate and environment programs and transportation planning and operations.


## FINANCE AND CORPORATE SERVICES

Includes Finance, Business Services, Information Technology, Real Estate Services and the City Clerk's Office.

## PLANNING AND DEVELOPMENT

Includes the Policy Planning, Development Applications, Building Approvals and Community Social Development Departments.









 TAKING IN THE VIEW FROM THE IONA BEACH JETTY  
PHOTO BY LAUREN TANG, CUSTOMER SERVICE  
ATTENDANT, ARTS, CULTURE AND HERITAGE  
CITY EMPLOYEE SINCE 2022

# CITY OF RICHMOND CONTACTS

The City of Richmond offers many civic services to the community. Additional services are provided through the Richmond Olympic Oval, Richmond Public Library, Gateway Theatre and Lulu Island Energy Company. For more information on City services contact:




## CITY OF RICHMOND

6911 No. 3 Road  
Richmond, BC V6Y 2C1  
Phone: 604-276-4000  
Email: [InfoCentre@Richmond.ca](mailto:InfoCentre@Richmond.ca)  
[richmond.ca](http://richmond.ca)

-  @CityofRichmondBC
-  @Richmond\_BC
-  @CityofRichmondBC
-  /CityofRichmondBC
-  @cityofrichmondbc
-  City of Richmond

## GATEWAY THEATRE

6500 Gilbert Road  
Richmond, BC V7C 3V4  
Phone: 604-270-6500  
Box Office: 604-270-1812  
[GatewayTheatre.com](http://GatewayTheatre.com)






-  @GatewayThtr
-  @GatewayThtr
-  @GatewayThtr

## LULU ISLAND ENERGY COMPANY

6911 No. 3 Road  
Richmond, BC V6Y 2C1  
Phone: 604-276-4011  
Email: [Info@LuluIslandEnergy.ca](mailto:Info@LuluIslandEnergy.ca)  
[LuluIslandEnergy.ca](http://LuluIslandEnergy.ca)



## RICHMOND PUBLIC LIBRARY

100-7700 Minoru Gate (Brighthouse Branch)  
Richmond, BC V6Y 1R8  
Library Hours Line: 604-231-6401  
[YourLibrary.ca](http://YourLibrary.ca)

-  @YourLibraryRichmond
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