

Code of Conduct for a Respectful Environment

The City of Richmond is committed to providing a safe and welcoming environment for all patrons, participants, staff and volunteers.

The City of Richmond expects all facility users to be responsible for their personal conduct and does not tolerate any unacceptable behaviours that include, but are not limited to:

- a display of racist or sexually explicit images;
- abusive, offensive or foul language, or name calling of staff, volunteers or users of City of Richmond facilities;
- behaviour that is illegal or violates policies and procedures of the City of Richmond;
- hurtful or humiliating comments, jokes or taunting about a person's race, skin colour, anatomy, sexual attractiveness, attire, age, gender, marital status, sexual orientation, mental or physical disability, etc.;
- intimidation that includes staring or stalking;
- persistent rudeness, bullying, taunting or patronizing behaviour;
- physical assault or violence;
- refusal to follow the directions of staff;
- unwelcome physical contact including sexual advances;
- vandalizing personal belongings or City of Richmond property;
- words, gestures, actions, images or displays that may humiliate, ridicule, insult or degrade.

Please report any concerns or unacceptable behaviour to a City of Richmond staff person immediately.

All facility users are expected to behave in a respectful and socially responsible manner towards others. Failure to comply with the Code of Conduct may result in being asked to leave the site or program, and possible suspension or expulsion from future use of programs and facilities.