

Tips to Deter Illegal Dumping, Unsightly Premises and Rodents



Richmond's Business Recycling Resources Program provides support to help businesses increase recycling and manage their waste.



Illegal Dumping

Richmond's *Solid Waste & Recycling Regulation Bylaw No. 6803* outlines that placing garbage or recycling materials on another person's property or dumping materials on any road, park or public place is not permitted.

STEPS TO DETER ILLEGAL DUMPING

- Lock your front-end bins or carts, or store them in a locked enclosure to restrict unwanted access.
- Make sure your garbage/recycling storage is not visible from the street or lane.
- Incorporate fencing or shrubbery to screen from public view.
- Ensure that your garbage and recycling space is well maintained, tidy and clear of litter and debris.
- Post a sign indicating the garbage/recycling area is for private use only.
- Inspect your garbage/recycling space daily and instruct staff to report illegal dumping to the RCMP.
- Install security cameras.
- Collaborate with neighbouring businesses to monitor shared bins and identify illegal dumping.
- Ensure building occupants dispose of their waste properly, especially during move-outs.

How to Report Illegal Dumping

- **City property:** Complete the online [City Customer Feedback Form](#) for illegal dumping or call the Bylaw office at 604-276-4345.
- **Private property (illegal dumping is in progress):** Call Richmond RCMP at 604-278-1212.

For more information, please refer to the City of Richmond's [webpage on Illegal Dumping](#).



Unsightly Premises

An unsightly premise is a property with an excessive accumulation of rubbish, filth, discarded materials or overgrown vegetation, or that is tagged with graffiti.

As per *Unsightly Premises Regulation Bylaw No. 7162*, owners or occupiers of property in Richmond must not allow the property to become or remain unsightly.

STEPS TO MAINTAIN YOUR PROPERTY

- Remove garbage and discarded materials.
- Keep property clean and maintained.
- Regularly remove litter or debris.
- Ensure an adequate number of garbage/recycling bins for operational needs to prevent overflowing bins. For support for your garbage/recycling set-up, schedule a site visit with the Business Recycling Resources Team.
- Ensure garbage/recycling bins are scheduled for collection at the appropriate frequencies.

STEPS TO PREVENT GRAFFITI

- Remove any graffiti immediately.
- Improve the lighting or security measures on your property.
- Consider using graffiti-resistant paint on exterior surfaces.

How to Report Unsightly Premises or Graffiti

- Please refer to the City of Richmond's [webpage on Unsightly Premises](#).



Resources and a directory of links in this document:
richmond.ca/BusinessRecycling



Rodents

Urban environments provide an excellent habitat for rodents, as food, water and shelter are readily available. Rodents can cause damage to property and can contaminate food, spread disease and reduce our quality of life.

Richmond's *Public Health Protections Bylaw No. 6989* regulates rodent control in order to protect public health.

Under the bylaw, businesses are required to:

- Refrain from storing waste or debris in a manner that could shelter or provide food for rodents.
- Construct and maintain buildings to prevent rodent access.
- Dispose of food waste correctly so as to not attract rodents.
- Dispose of food contaminated by rodents as it is not fit for human consumption.

! Please be advised that the Medical Health Officer and an Inspector are authorized to enter any buildings/land for the purpose of determining the presence of rodents and may order any person to take steps to control rodents.



STEPS TO DETER RODENTS

- Dispose of food waste correctly (e.g., set up food scraps recycling program with your waste hauler as food scraps are banned from the landfill).
- Keep food preparation and storage areas clean.
- Seal all openings that are bigger than 6 mm (1/4 inch) with durable materials.
- Keep all garbage and recycling in containers with tight-fitting lids.
- Build outbuildings like sheds/garbage and recycling storage on concrete pads, **not** bare ground.
- Regularly inspect and repair entry points.
- Eliminate accessible water sources.

RODENT SUPPORT AND RESOURCES

- Your waste hauler or pest control service may be able to inspect your business to identify problem areas and provide solutions.
- For more information on rodents or rodent management, visit the [Invasive Species page](#) or contact the City of Richmond hotline at: 604-276-4316.
- For additional information from the Province of British Columbia, visit their [Managing Mouse and Rat Pests](#) page.



REGISTER FOR THE FREE BUSINESS RECYCLING RESOURCES PROGRAM

Access resources, training and customized coaching, learn how to develop a waste diversion plan and more.

Online richmond.ca/BusinessRecycling

Email BusinessRecycling@richmond.ca

Phone 604-276-4010

Resources and a directory of links in this document:

richmond.ca/BusinessRecycling

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