



Parks, Recreation & Cultural Services

Community Leaders Workshop



June 6 & 7, 2003

Executive Summary

Community leaders from a diverse cross-section of Richmond were invited by His Worship, Mayor Malcolm Brodie to participate in a forum to establish a vision for Parks, Recreation and Cultural Services. The forum was held on June 6th and 7th at Richmond City Hall.

The forum was the first step in the Master Planning process which is creating a blueprint for quality of life services for Richmond residents. Visioning from the workshop will be used to align the values of the community to form a base for future Parks, Recreation and Cultural Services.

Mayor Gail Surkan of Red Deer, Alberta presented the keynote address. She spoke about the importance of Values Based Planning and knowing a community's values before moving ahead to long term planning and improving the quality of life in an urban community. As well as the need to design consultative processes based on values of the community & then model those values.

Mayor Surkan challenged the group to question the cornerstone values through the following questions:

1. Are you thinking socially & economically diverse?
2. Are they inclusive & integrative?
3. Does it reinforce the sense of shared leadership?
4. Is it sustainable?

Lead facilitator, David Roach outlined the purpose of the forum and the work to be accomplished during the two days. The objectives for the forum were to be inclusive of a wide range of community perspectives, to provide a base for future feedback required and to challenge existing perceptions.

Six small groups were formed three different times to answer the questions below in the following order:

1. What are the best things about the quality of life in Richmond today?
2. Focus on opportunities and threats to our quality of life over the next 10 years.
What trends and issues will impact the quality of life in Richmond in 2014?
3. Describe the desired quality of life in Richmond in 2014 as if it has already been accomplished

For the final part of the workshop, two groups were formed and asked to summarize the desired quality of life in Richmond in 2014. The following pages are a summary of the results of each groups work.

Question #1:

**What are the best things about the quality of life in
Richmond today?**

Top 10 Best of Richmond Preliminary Summary

1. Cultural Diversity
2. Natural Beauty
3. Public Areas
4. Opportunity of participation
5. Infrastructure (all types; quality)
6. Sense of community
7. Leadership (Civic, Youth, Cultural)
8. commercial vitality (and contribution)
9. Pluralism
10. Family-centred community (values)

GROUP A

Question #1:

What are the best things about the quality of life in Richmond today?

Summary

Natural Setting

- Steveston
- Waterfront/Dyke
- The park past Airport (Iona beach)
- Trails
- Nature Park
- Farms/Agricultural land

People

- “Folksy” approach, small community feeling
- Openness
- Diversity – culture, income
- The role of coaches/mentors in the community
- Community leaders involved in community life
- Arts very accessible
 - Artists and cultural workers integration/mentorship, national and international connection
- Representation in the community of international coaches/leaders and athletes
- Generosity of Richmond citizens and businesses

Institutions

- Programs with focus on ages
- Chinese Cultural Centre
- Libraries
- Gateway and Cultural Centre
- Chamber of Commerce
- Non-profit sector
 - coordination
 - tax free zone
 - City supporting
- Leadership overlap
- Sports facilities
- Integrated and shared resources, one stop shopping

Notes:

- Variety of facilities sport/skating
- School system
- Everything you need – Independent
- Natural environment
- Accessibility
- Involvement of community projects and initiative
- Role models and mentors
- Role models ie. Rick Hanson
- Roteract
- Leaders who train leaders
- Good cultural institutions
- Active business institutions
- Integrated and targeted programs
- disability
- Work importing and exporting jobs
- close to work
- More recreation time
- More investment in community
- Vibrant multicultural community
- celebrations/ top down bottom up
- Highest givers in social service
- Generous – accepting new immigrants less friction
- Opportunities for young people
- Chinese Cultural Centre,
- Chinese School 2000 learning
- welcome
- Cultural: leaders brought in young artists – very generous
- Distinct neighbourhoods maintain identity
- Warm and welcome communities
- Easy to make community partners
- Community supported sports
- success of athletes
- Leadership
- Chamber of Commerce
- Leadership volunteers Rotary – kaleidoscope
- Council
- City staff
- School and community coaches
- Community organization
- Social services organizations
- RCSAC – Disability Resource Centre Integration
- Staff

- Structure allow input
- Small town “folksy” approach
- People feel they want to contribute
- Informal ideas
- Multi-roles people play
- Not a single cause they are involved in
- Artists connection national and international, mentoring connection
- Library leadership
- Increase integration
- Chinese connection
- New Year Celebration/website
- Chinese Community Centre
- School programs, ESL, new immigrants

GROUP B

Question #1:

What are the best things about the quality of life in Richmond today?

Summary

- Partnerships
- Physical Environment
- Accessibility
- Within
- to outside
- Leadership
- indigenous
- shared
- community based
- Business community – viable
- Diversity
- Community
- proactive
- complete
- pride, ownership
- Services
- Seen as desired place to live
- Shared values

Notes:

- Leaders make decision based on community needs
- Asian malls – tourism
- Accessibility to services
- Developed social networks
- Leadership: shared and within communities
- “Richmond model”
- Proactive community – able to examine issues and willingness to think critically to solve problems
- Size of community allows for community networks – leadership
- Second languages prevalent
- Indigenous – leadership from within – school/athletics
- Communities: Ours – not mine
- Accessibility for residents with special needs – welcoming place and attitude
- Open spaces – agriculture land
- So close to wide open spaces
- Diversity/Contrast: City/Wide Open areas/Agriculture

- Good place to raise a family – resources for; events, activities (community); partnerships – city/community/hospital/health department/schools
- Commitment to make the city beautiful (flowers, banners), (cleanliness), order and graffiti removed
- Convenient - to services outside city good
- Transport?
- Bike paths – alternative transport, “go somewhere” - linked trail systems
- Easy for volunteers to get involved
- Volunteers take ownership
- Complete Community: work, play central, cultural diversity, shopping amenities convenient
- Opportunity comfortable with other cultures
- Offer global perspective
- Communities within communities
- Geography
- Distinct communities
- Commitment
- Pride in Neighbourhoods
- Facilities and options, attitudes support community interest.

GROUP C

Question #1:

What are the best things about the quality of life in Richmond today?

Summary

Physical Aspects

- Good trail systems, which provides for healthy lifestyles, access to nature/respect of nature, and alternate forms of transports to the car.
- Central location allowing good access to the region and beyond (via the airport)
- Green city of parks and natural areas that encourages healthy lifestyles and a healthy environment.
- Clean city

People – Economic, culture, civic engagement

- Diversity of people gives strength to the community. There is a supportive civic environment that nurtures leadership and allows residents to be active in the community ie. volunteerism, cooperation.
- Strong family sense drives (community values and community organizations)
- Strong youth program structure and participation by youth in leadership of programs

Notes:

- Central access – easy to get to places
- Clean city
- Green – mix of ag and urban
- Strong youth program structure
- Community engagement
- Strong family sense
- Dikes and trails/bikes
- Co-operative
- High level of volunteerism
- Good civic leadership
- Connection to agriculture - veg. market, Harold Steves cows
- Airport is a positive – an economic asset
- People can bike and work in the city
- Decent bike routes/dykes
- Tourism – advantage of airport, central location, Steveston
- Diversity of people
- strength in many areas ie. sports, agriculture, arts, business
- Good access to education – 2nd highest grad rate in province

- Residents have a strong interest in where they live and are willing to be active in the community
- Great shopping and great restaurants

GROUP D

Question #1:

What are the best things about the quality of life in Richmond today?

Summary

1. Availability of services
 - recreation centres, other, neighbourhood facilities, libraries, hospitals, schools
2. Emphasis on multi-cultural focus in the arts
3. “Small town” feeling – being an island strengthens sense of community
4. Residents are passionate, committed and open to change
5. Development is planned opportunity to do things right eg. RAV, Convention Centre
6. Decision makers respond to community
7. Good access – easy to get in and out of Richmond
8. Diverse opportunities for a healthy lifestyle
9. Strong environmental focus, eg. beautification
10. Partnership – shared facilities with School District
11. Sense of safety and security

Notes:

- Diverse interests are addressed
- Development is planned (not urban sprawl)
- Size is just right for understanding, “small town feeling”
- Residents are open to change, they are passionate and committed and open-minded
- Easy to get in and out of Richmond – good access
- Diverse opportunities for a healthy lifestyles
- Still have neighbourhood facilities
- Strong environmental focus, beautification initiative
- Shared facilities with city and school district partnership
- Availability of rec. services, other services – libraries, hospitals, schools
- Emphasis on a strong multi-cultural focus in the arts
- Decision makers respond to the community
- Potential for putting in the right infrastructure
- RAV, convention centre, arts centre, (multi-functional)
- Residents of Richmond love Richmond are interested in how development in Richmond are open-minded
- Sense of safety and security – Fire, RCMP
- Being an island strengthens sense of community

GROUP E

Question #1:

What are the best things about the quality of life in Richmond today?

Summary

1. Services – quality, range a dedication to cooperative provision, retail, social, recreational, cultural.
2. Community connectedness – heritage; neighbourhood pride
3. There is a high degree of opportunities to participate in the community
4. Richmond is visually striking – not Vancouver!
5. The presence of a combination of urban and rural landscapes and easy access to both.
6. Richmond is a cosmopolitan community
7. People feel safe in this community – good things happen
8. No compromise of public space in Richmond
9. A diversity of opinion is heard in Richmond
10. Shared pride in athletics and sport in the community “from cradle to grave”

Notes

- Recreational opportunities many passive, active, wide range for everyone
- Availability of services in a “reachable distance” (proximity)
- Richmond visually striking
- Quick access to the rural areas in Richmond
- Richmond’s naturalness tranquil “natural” beauty
- Richmond is a cosmopolitan community
- Wide range of cultural opportunities in Richmond. Both as a participant and an observer
- People feel safe in this community – good things happen
- Education and life-long learning is highly valued
- Richmond has a strong social service infrastructure
- Richmond’s density is (built – form) spread-out and people have room to breathe
- Richmond has a “sense of communities” and a sense of pride in neighbourhoods
- Richmond values youth opinions, input and ideas and acts on them
- Shared pride in athletics and sport in the community from cradle to grave
- There is not compromise public space in Richmond e.g. no downtown East Side here
- A diversity of opinion is in Richmond heard
- Richmond is accessible for cycling – flat
- Quality of services and the people that run them
- There is a sense of community – recognize faces
- There is a high degree of community participation and easy access to opportunities to participate

- “The invitation is always open to participate”
- Convenient meeting places for people – a people’s place
- Integrated activities for all ages – e.g. parent shop and kids attend activities nearby
- One stop shopping opportunities
- Improved public area smoking lawn
- Cleaner Fraser Ricer
- More useful transit system that will take you where you want to go
- Larger outdoor recreation area with a free water park
- Social services structure that is sustainable and meets needs of everyone

GROUP F

Question #1:

What are the best things about the quality of life in Richmond today?

Summary

- Cultural Diversity
- Range of facilities
- Natural beauty (environment)
- Public areas well-maintained (city beautification)
- Volunteers
- Involvement of community leaders
- Infrastructure services (roads, sewer)
- Broad commercial base
- Steveston Village
- Service organizations

Notes:

- Cultural diversity (6)
- Range of Facilities (6)
- Natural Beauty (6)
- Agricultural Lands (1)
- Climate and close proximity to facilities (3)
- Steveston Village (4)
- Great place to raise a family (1)
- Collaboration of groups provides leadership (1)
- Services organizations (3)
- Parks and Recreation and Cultural Services (2)
- Tax payers (0)
- Medical services
- Proximity to YVR (2)
- Proximity to Vancouver and cosmopolitan lifestyle (3)
- Friendly safety personnel (fire, police) approachable
- Special Events (1)
- Tall Ships
- Community Pride
- Attractive to visitors (appealing) (6)
- Public areas well maintained (City beautification program)
- Park bench program (adoption program) (1)
- Ethnic Food
- Broad Commercial Base (4)
- Responsive and progressive response to needs (3)

- Terrain
- Setting – a balance between rural and urban
- Safe neighbourhood
- Open Space
- Job opportunities in many fields
- Community Spirits
- Heritage
- Active (physically)
- Opportunity for rural feeling with urban area (3)
- Integrate into community – acceptance, facilities (1)
- Single type of housing (cost level)
- Places to meet and make friends (trails, parks, etc)
- Modes of transportation
- Crime rate – low (3)
- Safe place
- Sports
- Active recreation
- Education
- Facilities for seniors
- Basic infrastructure services (4)
- Close to different facilities
- Volunteers (3)
- Educators
- Planning (1)
- Developers (4)
- Involvement of community leaders (mayors, council, etc.) (4)

Question No. 2

Focus on opportunities and threats to our quality of life over the next 10 years.

What trends and issues will impact the quality of life in Richmond in 2014?

Impact and Challenges

TEAM G

Preliminary Summary

Opportunities

- Volunteerism Changes
- Growing/aging population
- Cultural diversity/integration
- Rationalization/maximization of resources
- Preservation/priority of natural environment
- Healthier lifestyle
- Transportation can respond/ influences
- Cooperative partnerships
- Honouring past
- Preserve universality (access to all facilities)

Threat

- Densification (loss of ALR, green space, single-family housing)
- Downloading (could also be an opportunity)
- Individualism exceeds citizenship
- Socio-economic disparity
- Risk management trade-offs
- Affordability of housing
- Aging infrastructure
- Yielding of public will/control to outside organisations
- Divisiveness (political, neighbourhood)
- Undesirable aspects of growth (social, safety, transportation pressures)

Question No. 2

Focus on opportunities and threats to our quality of life over the next 10 years.

What trends and issues will impact the quality of life in Richmond in 2014?

Economy

- Baby boomer
- Changing jobs and skills
- Downloading – health care
- Island – space – retain values
- Increasing debt – less dollar to save, increased interest rate
- Gap between haves and have nots
- Lack of coordination in government funding
- community and social service agencies disappear

Value Nature & determine agricultural/and reserve

- Value based planning
- Increasing capacity: balance between increased population and capacity

Volunteerism

- Youth – stress values
- Olympics/para olympics

Notes:

- Economically – fewer jobs
- Baby Boomers – catering to
- Less advantaged are losing their jobs
- Are we providing the services and education for them to be successful
- how full filling
- Lose diversity if cost of living continues to rise
- Seniors – single income
- Service cut with more downloading onto municipal government
- Schools and community centres
- Change jobs – retraining – short term retraining
- Increase part time workers – no benefits
- More changing jobs – keep people's skills updated
- More entrepreneurial and self employed
- Immigrant and no opportunity back to Hong Kong
- retire in Richmond
- Changing usage of youth

- Increasing use of outdoors, resources developed on out skirts – nature preserved
- Hopes that not cemented my 2014
- How much can the island hold
- How much do you manage the business area
- Decrease volunteers
- 2 parent working
- Place increased rapidly
- Generations thing differently accountability/ responsibility time and values they place on volunteers
- High stressed youth – part time jobs, care siblings, school
- Youth – not quality physic life skills in rec not taught, junk food, don't value physical fitness
- Decrease wellness and youth
- Lack of coordination in government for funding ie. need activity
- need common philosophy
- Are we positioned as a community to accept downloading to ensure people are active
- Gaps between those that do not have the resources to participate
- Health care
- “Have and have nots” gaps – people won't be able to access
- Gap will be exposed between “have and nots”
- Proactive about community conflict resolution to share resources - limited resources
- Community agencies will disappear
- volunteer
- funding
- leadership
- How do we involve the community
- values
- contribute time/ attention
- Issues about how do we educate about opportunities
- Burn-out in social/cultural works
- Capacity of the island will be able to retain our values to 220,000 people ie. value nature, retain farmland, nature/survival
- How will we live and maintain current alternatives
- Olympics – revitalization – volunteerism legacy facilities – value of community

TEAM H

Question No. 2

Focus on opportunities and threats to our quality of life over the next 10 years.

What trends and issues will impact the quality of life in Richmond in 2014?

Aging Population

Opportunities:

- using aging population experience and skills as volunteers
- wealth
- more active seniors
- community facilities/programs need to respond to this
 - flexibility
 - reality of death and dying
 - support
 - aging people bring new opportunity – culture to others etc. “Great place to live but not to die”
 - to outreach in a new way to reach people

Arts and Business partnerships

- Opportunities:
- recognition of economic values of arts
- making facilities adaptable to new uses, flexibility, move away from single use
- opportunity for social intervention

Challenges:

- How will amenities remain with increasing growth and growth pressures
- Keeping facilities adaptable
- How will “families” be supported?
- Extended families
- Using public transit
- Transportation values and community responsibility
- Economic sustainability of community
- We have institutionalized “community”, reduced community responsibility
- Have a diversity of services on a shrinking budget
- Access to post secondary education (lack of capacity)
- Analysing demographics
- How do we design and build for the future if we only consider current trends – trends change.
- facilities responding to new demands.

TEAM I

Question No. 2

Focus on opportunities and threats to our quality of life over the next 10 years.

What trends and issues will impact the quality of life in Richmond in 2014?

1. Growth and development, maintenance – physical, revenue, economic
 2. Social/ Cultural/ Heritage
- Focus on opportunities and threats to our quality of life over the next 10 years
 - Increase inability to meet all needs and keep Richmond an affordable place to live
 - Growth may be impacted because of decrease revenue and natural physical boundaries
 - Immigrants – many talents not being utilized retirees
 - not being actively allowed to participate
 - Decrease federal and provincial support
 - privatization
 - funding cut-backs
 - new power and build new partnerships
 - Diverse needs of all citizens – difficult to provide well rounded services for all
 - Ageing infrastructure (sewer, roads, buildings)
 - Technology – disconnect/connect people
 - Isolation via virtual community
 - Increase access to services/info
 - Downtown core could be developed to include open/green space
 - To communicate with each other there must be a common link to connect through (synergy between communities) i.e. language
 - engage all members (youth – seniors)
 - Increase co-operative partnership to encourage the connection/ cooperation/communication
 - Core art services and values to be encouraged
 - Community gathering places that are more flexible to casual
 - Rural: make your own fun – depend less on structure activity
 - Mental health issues increase do to funding cuts, government support
 - meet basic needs before recreational
 - Values – how to balance diverse values and truly meet needs of people
 - possible conflict with differing views
 - Create opportunities to connect and interact, communicate and share values
 - How to encourage a sense of ownership for those who are new to city or have a different life experience – how to encourage participation/contribution in a variety of ways that appeal to variety of people
 - Connect to history and heritage via info/education (people, are buildings story)
 - How to integrate all of the values and experiences of a diverse population

- How to validate everyone's unique contribution and experience
- Island: limited space for growth and revenue base
- Change of dwellings from single home to high rises
- decrease interaction and community
- decrease sense of ownership

TEAM J

Question No. 2

Focus on opportunities and threats to our quality of life over the next 10 years.

What trends and issues will impact the quality of life in Richmond in 2014?

Community Participation

- Volunteerism
- City Council still listens
- Increased individualism
- Community wants more involvement
- Demographics
- Ageing population
- Need to meet the needs of young families and people
- Population growth
- Need for inclusively
- Communication needs
- Economic
- Increase in division between have and have not
- Downloading
- Cost of services increase
- Balance business develop with population
- Regional issues
- Land Use
- preservation of agriculture land, demand and competition for green space
- Single family housing changing to multi-family
- Accessibility to services

Notes:

- Ageing infrastructure – roads, sewers, bldgs
- Population growth
- Ageing population
- Increase in division between “have and have nots”
- City Council still listen to community
- Need to keep track of demographics and not lose sight of growth areas, ie, youth and children range of services and community centres
- Changing from single family housing to more multi-family
- People ability to get around the city
- transportation
- access to services
- Regional issues

- crime, growth, transport, economies
- Cost of services will increase, ie. use fees
- Community wants more involvement in decision making and they want more accountability
- Balance business development with population
- Preservation of agriculture land – land use issues, demand and competition for on green space
- Continued downloading form provincial and federal government
- budget pressures
- Need to recognized and meet the needs for the changing community
- More individual, less community focus
- Volunteerism – how to continue to promote volunteerism

TEAM K

Question No. 2

Focus on opportunities and threats to our quality of life over the next 10 years.

What trends and issues will impact the quality of life in Richmond in 2014?

Opportunity

- Increase communication between community centres and other outside organizations

Threat Opportunity

- No universality for access to community centre facilities eg. fitness rooms

Threat

- Will the bridges to Richmond accommodate demand in 2014 – opportunity is use the water as a connection

Threat

- There is a need for densification to support the tax – base to sustain what we have today

Threat

- Youth people cannot afford to live here today eg. teachers cannot stay after work to volunteer like has happened in the past

Threat

- Potential for a division in our community with respect for culture

Opportunity

- Multiculturalism can be a base for economic tourism in Richmond

Threat

- Richmond could become “too” urban with loss of green space

Threat

- Non viable farm land in the community

Threat

- Decisions made outside our community eg.(health rationalization) not being representative
- Other levels of government

Opportunity

- We can make our recreational programs more accessible city-wide

Opportunity

- The future of our waterfront
- Continue with river commerce
- Hold waterfront as a public resource

Threat/Opportunity

- Planning for transportation and gridlocks – prohibiting access to services and facilities eg. RAV line to ferry terminal

Threat

- Steveston is growing and infrastructure is not being dealt with
Threat
- Loss of older homes being replaced with low housing
Opportunity
- The renewal of communities is possible with incremental change
Opportunity
- design of new developments
Threat
- Decline and changing roles of volunteerism to quality of life in Richmond
Opportunity
- Structure the delivery model to include volunteers by creating a system of meaningful and rewarding opportunities
Threat
- Constant downloading from other levels of government is a threat to service delivery
Opportunity
- There is an opportunity to change the use of facilities to meet demand
Threat
- Regulation prevent some demand from being met eg. banning skaters

TEAM L

Question No. 2

Focus on opportunities and threats to our quality of life over the next 10 years.

What trends and issues will impact the quality of life in Richmond in 2014?

- Aging population
- Increase in number of people with disabilities
- Changing role of volunteers – expectations and needs and recognition
- Current immigrants integrated further
- Increasing /Densification population
- Changing neighbourhoods and continuing pressure on diversity
- Increased demand on tax dollar for services – user pay
- Decreased ability to pay for some
- Increased gap between those who “have” and “have not”
- Decreased “identification” with community (of Richmond)
- More competing interests for scarce resources
- Balance risk management and real life/environmental concerns
- Increased security concerns
- Increased healthy lifestyles
- Increased “busy-ness”
- Increase demand for flexible “one-stop” services
- 24-7 – Open for business
- Increase in choices for athletics (different sports)
- Increased demand for public open passive space
- Lack of space
- Challenge of reaching consensus on publicly provided services
- Demand for small public neighbourhood spaces
- Who’s going to be here when we leave? (Leaders)
- Increased pace of change
- Changing sport demands
- Challenge of reaching consensus in a fragmented community (world)
- Increased impotence re: political decisions (Fed/Prov)
- Decreased affordability for young families (Richmond)
- Build on success of the past, pass the torch (of leadership)

Question #3

Describe the desired quality of life in Richmond in 2014
as if it has already been accomplished.

Preliminary Summary

1. Community of interconnected communities
2. Environmental and historical stewardship
3. Aging-in-place community
4. Green space growth keeps pace with population growth
5. Waterfront strategy and public development
6. Vibrant multi-cultural arts community
7. Integrated community services and reciprocal agreements between
community facilities
8. Pro-actively healthy community (physical and mental)
9. Meets the needs of a diverse population (working families, youth, seniors)
10. Cooperative partnerships
11. Efficient and economical transportation
12. Cultivate a sense of mutual responsibility and leadership
13. Governance reflects cultural diversity
14. Excellence in education system (including post-secondary) and greater
coordination with health and recreation
15. No racism, violence or poverty

TEAM M

Question #3

Describe the desired quality of life in Richmond in 2014 as if it has already been accomplished.

- Waterfront
- recreation site at Steveston – business support
- Riverport to Gary Point
- tourist attraction
- transportation on water
- Facilities/Environment
- rec sites at Steveston
- Memorial garden
- Increase community multi-use facilities
- neighbourhood houses – decrease isolation
- youth racing facility
- safe places for all ages
- Natural environment
- green/gardens
- no ditches
- more water features
- trail system
- rollerblade/bike
- Values
- meet needs to diverse population
- working families
- decrease isolation – cultural/financial
- affordable to all
- (A) excellent transportation
- (B) public effective/efficient
- people are educated and aware of how to use and location – knowledge
- public/private partnership
- cooperation
- Decrease competition between service organization
- Inter – communication to promote
-
- Notes:
- No Gridlock
- adequate transportation public efficient transportation
- using water for transportation
- Waterfront all utilized
- Rec site on Steveston waterfront – adequate business

- walking parks to support
- Adequate parking
- Tourist attraction/events
- Safe place for all age groups
- outdoors – safe walking spaces
- excellent street lighting
- Natural environment
- green with gardens
- no ditches
- More water features
- connected parks with trails
- duck ponds
- Memorial Garden
- contemplate place for remembrance
- benches for longer than 10yrs
- More community police stations
- Childcare facilities
- All multi-use increase hours of operation
- one stop shopping – daycare, rec, social, health
- Needs met
- working families
- ageing population
- integrated social
- isolation – cultural, financial
- Isolation meeting spaces
- Neighbourhood
- Structured and unstructured activities
- Focus on socialization
- Youth – cars racing fixed up vehicles by Silver City
- Waterfront connected between Riverport and Gary Point
- Park system
- families use them
- not just for those that can afford ie. points from Save-On
- programming parks with low/no cost activities ie. symphony, activities and arts

TEAM N

Question #3

Describe the desired quality of life in Richmond in 2014 as if it has already been accomplished

- Continuation of dyke that rings Richmond
- easy mobility – without cars
- Universal terms of reference
- No barriers to full participation
- Mid-size area complex (5,000)
- Same level of Volunteer participation
- Excellent education system
- Comprehensive range of services for all level of abilities
- Green space are preserved and enriched
- Neighbour drop-in congregation spaces
- Outdoor amphitheatre
- Ditches beautified
- More sidewalks
- Continue events, re-enforce events – tradition, i.e. Youth Week
- Integrated and interactive community services. Working together social community services – city
- Community coming together to communicate on an ongoing basis
- Agencies working together to serve individuals (i.e. school board and rec centre)
- Statutory bodies accountable to community
- Excellent community communication system beyond technology, cultural, languages, to provide awareness
- All community services culturally competent
- Services not duplicated
- Sports teams integrated and representative of the community
- Every neighbourhood has a block party – neighbourhood building
- groups services balanced between preservation and integration,
- (segregation) groups encouraged

TEAM O

Question #3

Describe the desired quality of life in Richmond in 2014 as if it has already been accomplished

FROM	TO
<p>Pockets</p> <ul style="list-style-type: none"> • Some services are not delivered where needed • More people see the value in being involved/heard • Community advocacy is encouraged to take a lead role • Community/Private/Public • Social services are not always available where and for as long as they are needed • Parents faced with being advocates • Transportation – public transit is not practically convenient • See • Community not connected (neighbour to neighbour) 	<p>City wide approach</p> <ul style="list-style-type: none"> • Available and accessible across the city • Services provided where needed, convenient • Have a forum where coordination of services is offered • Health, education, recreation services more coordinated • more partnerships between facilities and organizations • All services are universally available and accessible • focus/paradigm shift to prevention • Everyone’s basic needs are met. • People want to use public transit because it is more convenient than the car • Preserve and protect natural areas for higher quality of life. • Publicly accessible, privately owned open space supplements • All have a passion and sense of mutual responsibility for this community • places that build neighbourhood within walking distance. ie. local shopping, community centre.

TEAM P

Question #3

Describe the desired quality of life in Richmond in 2014 as if it has already been accomplished

<u>FROM</u>	<u>TO</u>
<ul style="list-style-type: none"> • Limited opportunities for rapid transit • Limited access to waterfront • Good of ratio of green space • We're not addressing the whole aspect of quality of life • Volunteerism is declining or the roles are changing • One university in the City • Having sports facilities spread throughout • Cultural and facility programs are not clearly defined • Fragmented services • No. 3 Road still has an unattractive frontage • People are beginning to live on the streets 	<ul style="list-style-type: none"> • RAV, east/west connections • More openness to waterfront, trail systems exp., more amenities • Ratio of green space is maintained • Build into planning process the social services needed for the community • More people are volunteering than now through support and encouragement • More post-secondary opportunities in Richmond – satellite campus • Taking pressure off neighbourhood facilities by having one central facility • Cultural and facility programs are clearly defined and enhanced • Facilities can be used for one stop, multi-services neighbourhood based • Development standards require aesthetics • Social and health services are still available and meeting the needs of the community.

TEAM Q

Question #3

Describe the desired quality of life in Richmond in 2014 as if it has already been accomplished

Environment, Land and Water

- ALR is still firmly in place
- Density is in the downtown core increase
- Clean Fraser River
- Increased public art across the city

Facilities, Programs, and Services

- Accessible multi-purpose community and cultural gathering places including a non-program outdoor spaces
- Integrated activities for all ages
- New community partners
- Adequately staffed and funded social service structure

Transportation

- More bikes, less cars
- Smaller scale transit in Richmond in all areas
- A+ grade RAV on #3

Governance

- All governance structures are more reflective of our cultural diversity
- With entitlement comes responsibility shared by all

Values

- No racism, violence/crime or poverty
- Personal wellness

Notes:

- Community which has identified priorities to deliver
- Services have been devolved to other partners – keep Richmond affordable (core services)
- ALR still in place, much more dense development at neighbourhood nodes
- Community centre are known as multi-purpose gathering places – for everyone
- There is non-programmed quality outdoor space
- Greater value of heritage
- Transportation – a local system that will shuffle people
- Different No 3 Road totally - higher density, new height restrictions
- MOT “campus”

- Every single service is free and accessible to those who need it.....a sliding scale
- People who feel they have no voice have a voice now
- Facilities in Richmond can accommodate the capacity
- Volunteers more, more NRG, younger volunteers
- More poverty, racism or violent/crime
- Boredom factor in Richmond is eliminated
- Balance of cultural diversity in all of Richmond's governing system
- More old people, people from a mix of cultures
- More bicycles, less cars
- Accessible services and facilities – universal
- Bigger library, art gallery interesting shows
- Cultural/tourism
- Not as many malls, malls are gathering places

TEAM R

Question #3

Describe the desired quality of life in Richmond in 2014 as if it has already been accomplished

-
- Community of Communities “city of interconnected communities
- Vibrant arts community
- diverse; multi cultural
- Aging in place ability e.g. “memorial garden”
- Healthy and active community with decreased demand for health care
- Cosmopolitan Centre i.e. incorporate village green, cultural facilities
- Accountability
- Feel safe – secure in your neighbourhood
- Neighbourhood access to park setting via interconnecting walkways
- “Self maintenance” of neighbourhood parks
- Centralized, co-ordinated access to services – “concierge” model
- “one pass”
- Clean air, water
- More walking, biking, boating, riding
- Environmental stewardship
- Heritage sites integrate and accessible to community and encouraged buy city
- Covered pedestrian walkways
- Better public transportation between Richmond and other cities
- Programs to develop leadership
- Improve city skyline e.g. bury power lines
- Sustainable/flexible programs and services
- Home are affordable

**Summary Question
Question #4:**

Imagine the Quality of Life in Richmond in 2014.

Group 1

Imagine the Quality of Life in Richmond in 2014

Summary

- Multi-use facilities
- neighbourhood level
- easily accessible
- Environmental Stewardship (natural areas to tree by-laws)
- Respect for heritage
- Safety and security of community
- City of integrated communities
- Maintaining ratio of current green space and making accessible
- Multicultural – support for services
- Environmental Stewardship
- ALR firmly in place
- Core support for the Arts and Culture
- Core support for sports
- Coordinated city-wide communication
- Available and accessible services in Richmond to residents
- Enhanced community mobility
- Youth are respected and involved (people of all ages respected and involved) diversity
- Forging partnerships
- Open and accountable governance
- Increase opportunities for community social interaction
- Volunteers are supported and utilized

Notes

- City is more in control of how developer contributions are used and more consistently applied to developers and homeowners
- New Public art across the city
- New City-owned childcare facilities in Richmond, affordable
- Better quality public spaces including non-programmed spaces (in and out for interaction)
- Balanced business development
- Memorial park in Richmond
- Small scale community transportation
- The ALR firmly in place
- Enhancing and cleaning up the waterfront
- Volunteers continue to be used and supported and recruited.

- Open and accountable governance
- Increased opportunities for community social interaction
- Volunteers are supported and utilized
- Safety and security of Communities
- Environmental stewardship
- ALR firmly in place
- Core support for the Arts and Culture
- Core support for sports
- Coordinated city-wide communication
- Available and accessible services in Richmond to residents
- Enhanced community mobility
- Youth are respected and involved
- People of all ages are respected and involved – diversity
- Forging partnerships
- Outstanding Transportation and no gridlock and better utilization of water ways
- Youth is a group thought of as a group of leaders
- Separation of arts and culture from parks and recreation
- Improved coordinated communication
- Accessibility of community services for all
- Valuing and enhancing partnerships
- Leadership represents various interests (values in community)
- Affordable housing and tax base
- Maintain urban-rural balance
- Larger all inclusive arts centre
- Centralized sports facility
- Social safety net – care for people with special needs
- Concierge model (Richmond on line)
- More post-secondary opportunities for Richmond residents
- Support for community advocacy and voices that are not being heard today
- A true Richmond community television station
- The social services should be available for those persons ‘falling-through-the-cracks’
- Everyone is more passionate
- Less reliance on single providers and more collaboration of people working together as opposed to going it alone
- Work at finding liveable wage jobs for people
- Multi-use facilities neighbourhood level easily accessible
- Environmental stewardship (natural areas to tree by-laws)
- Respect for heritage
- Safety and security of community
- City of integrated communities
- Maintaining ratio of current green space and making accessible
- Multi-cultural – support for services

- Information available in multi-languages (accessible)
- Better communication (eg. to disconnected, isolated) – different methods of communication
- Politicians consult with community when making decisions – means of communicating with politicians

Group 2

Imagine the Quality of Life in Richmond in 2014

In 2014 Richmond will

Look

- Protect the Environment
- have effective and efficient Transportation
- Communication system between the City and all is effective and efficient–concierge
- Full complement of facilities
- Agricultural land reserve is protected
- Partnerships are thriving
- Unstructured gathering spaces in all neighbourhoods

Feel

- Sense of neighbourhood
- Accept, value and celebrate each other
- Sense of belonging
- Wellness – social, emotional and physically
- Citizens are Safe, connected and content
- Harmonious
- Pride in living in Richmond
- Caring

Live

- Well managed and financially sustainable
- Complexing or grouping of services
- Universality of service
- Nurturing/mentoring our next generation
- Freedom to participate
- Art integral to everyday life
- Full complement of services
- Put in place the skills and abilities for those to overcome barriers (education support)
- Contributing to community is part of your life and is valued

Notes

- Universality: services – infrastructure – targeted – integrated
- Accessibility – housing programs – barrier free participation
- green space enhanced

- sense of neighbourhood and complexing of services (rec, culture, health, education, meeting place)
- We will know and accept and value and celebrate each other
- Strong and valued volunteer base
- Preservation of our natural environment/ green spaces
- completion of access to waterfront
- a vital agricultural land reserve
- Unstructured common space – meeting space
- Partnerships – public/ private/ community
 - enhanced communication
 - sustainability
- Nurturing and mentoring model – handing down knowledge, responsibility, social responsibility
- Transit a viable alternative to cars – part of accessibility
- Excellent accessible community communication system to help find services
- City concierge
- Sense of belonging – all of our needs are important
- Richmond is self sufficient community – services such as university in the community
- A common language for communication with in the community
 - A means(language) to relate to one another
- Richmond is a more inclusive community than it is today
 - art is a base for understanding
 - art is the foremost noticeable aspect – economic contribution
- Richmond is unique and internationally renowned and attracts people from the outside
- People are socially, emotionally and physically well

What is the Legacy we will leave

- Ecologically balanced
- Flexibility incorporated in the system
- Well managed and financially sustainable, mentorship valued
- Place where people live in harmony
- a caring community
- a pride being a Richmond resident
- people drawn to live in Richmond

APPENDIX
Workshop Attendance

APPENDIX

Workshop Attendance June 6th and 7th, 2003:

Danielle Aldcorn
Stephanie Brodie
Tung Chan
Frances Clark
Margaret Dragu
Betty Gillholm
Julie Halfnights
Bob Jackson
Shelley Leonhardt
Sharon Meredith
Vince Miele
Adair Patterson
Aida Sayson
Jim Tanaka
Joc Von Kaldenberg
Joann Wong Bittle

Olive Bassett
Nicky Byres
Samuel Chan
Denise Coutts
Jennifer Freeman
Aleksandra Golubovic
Shawkat Hasan
Monty Jang
Francis Li
Michael McCoy
Jullin O'Scheaur
Bob Ransford
Linda Shirley
Cheryl Taunton
Barbara Williams
Leslie Wood Bernbaum

Henry Beh
Elaine Carol
Frank Claassen
Helen Davidson
Charan Gill
Jose Gonzalez
Olga Illich
Brian Johnstone
Kevin Mah
Annie McKittrick
Roy Ostergard
Balwant Sanghera
Bill Sorenson
Ken Tung
Kuo Wong

Consultants

David Roach
Cheryl Hodgson
David Hewko

City Council

Mayor Malcolm Brodie
Rob Howard
Linda Barnes