

City of Richmond

Age-Friendly Gilmore/Shellmont Neighbourhood Group Final Report

Community Social Development





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INTRODUCTION

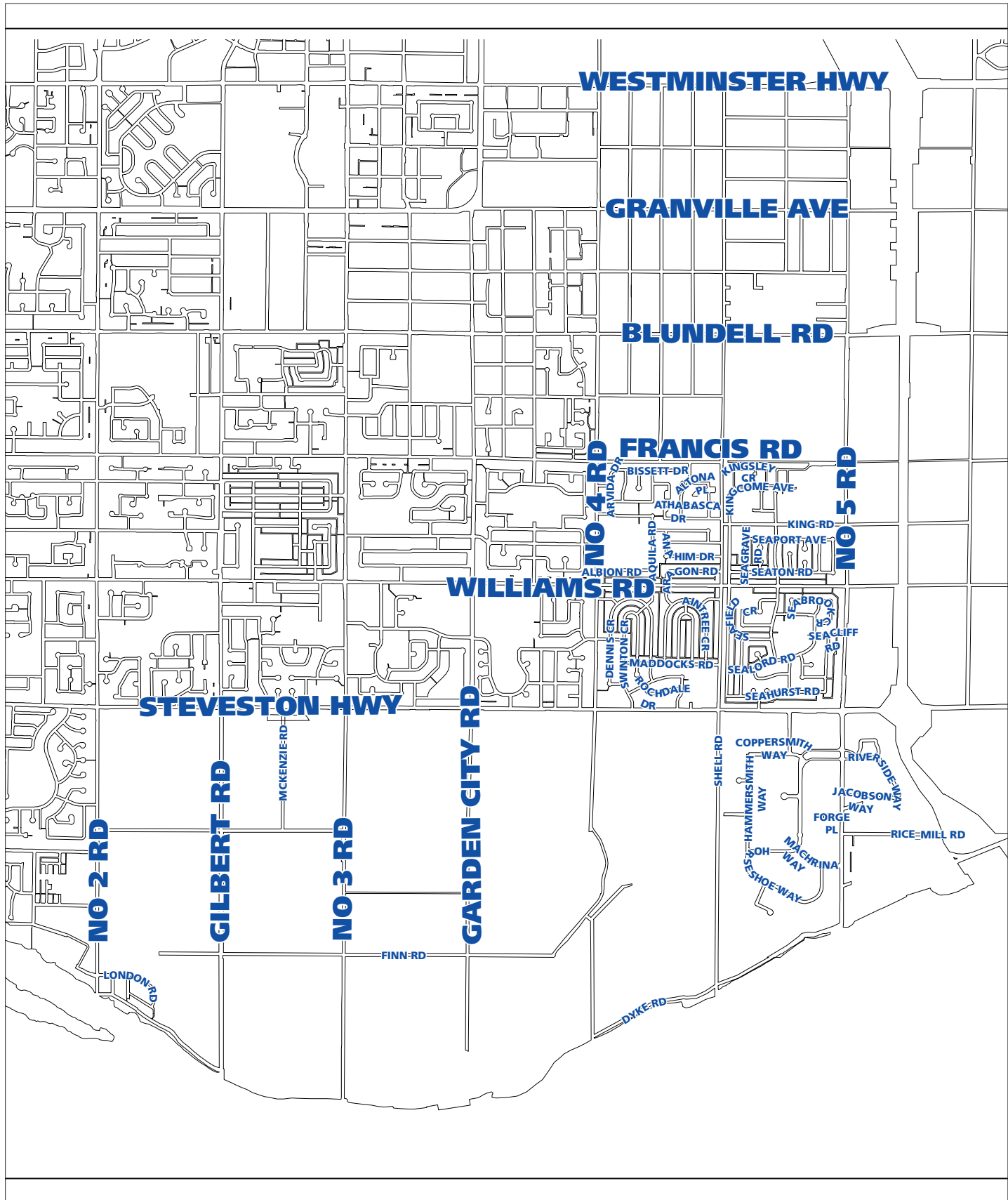
The City of Richmond is committed to prioritizing age-friendly initiatives, as outlined in the City of Richmond Seniors Strategy (2022–2032). The vision for this collaborative strategy is “that seniors living in Richmond are safe, respected, healthy and engaged in their communities.” It identifies five strategic directions and includes 29 recommended actions that build on previous and ongoing work to achieve the desired outcomes.

Strategic Direction 1, “Age-friendly neighbourhoods that support seniors to age in place,” recognizes the important role that age-friendly environments play in building community, keeping people healthy, well-connected and able to participate in their neighbourhoods throughout their aging journey. The Age-Friendly Neighbourhood Group project is designed to achieve this by engaging seniors in planning at the neighbourhood level, applying the

World Health Organization’s (WHO) eight domains of an Age-Friendly City¹ to identify areas of strength and potential improvement. Participants also learn about programs and services available to support and connect seniors in their community. The City’s aim is to facilitate a Neighbourhood Group in each neighbourhood in Richmond.

In 2025, the City received a federal New Horizons for Seniors Program grant to facilitate an Age-Friendly Neighbourhood Group in the Gilmore/Shellmont neighbourhood in fall 2025. This report shares highlights of the Age-Friendly Gilmore/Shellmont Neighbourhood Group project and learnings from the implementation process.

¹ [Age-friendly domains](#) include outdoor spaces and public buildings; transportation; social participation; respect and social inclusion; civic participation and employment; communications and information; housing and community and health care.





NEIGHBOURHOOD GROUP PROCESS

The Age-Friendly Gilmore/Shellmont Neighbourhood Group was comprised of nine seniors, 55+ years, living in the Gilmore and Shellmont neighbourhoods. The group initially included ten participants, however one participant could not continue due to an injury. Where possible, efforts were made to ensure participants were diverse in age, gender, culture, socio-economic status and ability. Sixty-six per cent of the participants identified as female and the remainder identified as male. The age of participants ranged from 65 to 85 years.

The mandate of the Neighbourhood Group was to engage in dialogue to explore and identify age-friendly elements (or potential areas for age-friendly improvements) in the Gilmore/Shellmont neighbourhood, raise awareness of available age-friendly resources and services in the area and foster connections among seniors.

The Neighbourhood Group met five times at South Arm Community Centre from October to November 2025, with each meeting lasting two and a half hours. The format for each meeting was organized around a social activity/icebreaker, educational opportunity, discussion period and an opportunity for informal conversation over refreshments.

A facilitated bus tour of the Gilmore and Shellmont areas provided an opportunity to further explore and discuss age-friendly elements in the local area. Guest speakers were invited to present on age-friendly topics related to the group's interests and included representatives from the City's Transportation Department, Richmond Cares, Richmond Gives (RCRG), and the Richmond Division of Family Practice. Participants also received a tour of the Seniors Centre at the Minoru Centre for Active Living.

A range of print resources were also made available to raise awareness of programs, services and support for seniors to age well in place. Resource materials included the RCRG Seniors Directory, the City of Richmond's Access Richmond Guide and emergency preparedness resources from PreparedBC, such as the Earthquake and Tsunami Preparedness Guide and Extreme Heat Preparedness Guide. Participants were provided with a list of neighbourhood-level and city-wide community resources for the Gilmore and Shellmont neighbourhoods as well as the rest of Richmond, organized under each of the WHO's Age-Friendly City domains, to support awareness of local services and age-friendly supports.



WHAT WE HEARD

Participants discussed the eight domains of an Age-Friendly City in relation to identified features and services available in the Gilmore/Shellmont neighbourhood. This included outdoor spaces and public buildings, transportation, housing, social well-being and participation, respect and social inclusion, community engagement and employment, communication and information, and community support and health services.

While all eight domains of an Age-Friendly City were discussed, the depth of conversation varied based on participants' interests and lived experiences in the Gilmore/Shellmont neighbourhood. The group engaged most extensively with topics related to outdoor spaces and buildings as well as transportation.

An overview of the Age-Friendly Cities domains and participant feedback based on their experiences living in the Gilmore/Shellmont neighbourhood is summarized in this report. The domains are presented in an order that reflects the depth of discussion during the Neighbourhood Group sessions.

Outdoor Spaces and Public Buildings

Age-friendly outdoor spaces and buildings refer to spaces that are safe, accessible and positively impact seniors' mobility, independence, quality of life and ability to age in place. Examples include design and maintenance of sidewalks and curbs, street intersections and crosswalks, green spaces, street lighting, regulation of traffic flow, accessibility and safety of buildings, pedestrian walkways and sidewalks.

Participant Feedback

Neighbourhood Group participants identified several strengths related to outdoor spaces and public buildings in the Gilmore/Shellmont neighbourhood. Local parks such as Thomas Kidd Neighbourhood Park and South Arm Community Park, the Dyke Trail and existing multi-use pathways were identified as valued community assets that encourage outdoor activity, social interaction and connection for people of all ages.

The presence of public washrooms near some walking routes and park areas was viewed positively, as these facilities support longer walks and reduce barriers to outdoor activity for seniors. While most of the parks in the area offer washroom facilities, participants identified the need for more washroom access along longer trails and walking routes. Concerns were raised about limited seating for rest and insufficient tree canopy in some areas that would benefit from more shade during warmer months.

Participants noted challenges affecting the safety, accessibility and overall usability of outdoor spaces and pedestrian infrastructure. In some parts of the neighbourhood, sidewalks are discontinuous or missing, requiring pedestrians and people using mobility aids to share the roadway with vehicles. Concerns were raised about traffic speed in some areas, surface conditions and obstructions on some existing sidewalks, which were identified as barriers for individuals with mobility challenges.

Participants expressed the value of multi-use pathways, but noted safety challenges with shared use among pedestrians, cyclists and electric mobility devices such as e-bikes and e-scooters. One other concern included the height and accessibility of a crossing pushbutton, which was reported to be difficult to reach for people using mobility aids or electric scooters. The Transportation Department offered to conduct an on-site visit with participants to assess the concern and the matter is currently under review. Participants also noted that some bike lanes end abruptly and identified opportunities to improve signage to enhance cyclist safety and wayfinding.

Action and Follow-Up

The group received a presentation from the City of Richmond Transportation Department and were informed of the City's commitment to transportation and pedestrian safety. The discussion emphasized the importance of prioritizing pedestrian safety, along with education and enforcement related to

traffic and accessibility considerations. In response to feedback expressing the desire for sidewalks on some streets, information was provided on the City's sidewalk expansion process. New sidewalks are typically delivered through redevelopment or through the City's Local Area Services Program (LASP), which enables property owners to initiate and fund local improvements through a cost-sharing arrangement with the City. Concerns related to specific pedestrian signal operation, traffic speed in some areas, as well as surface conditions and obstructions on some sidewalks, are being reviewed by the appropriate City departments.

Following the Neighbourhood Group meetings, participant feedback was shared with relevant City departments to help address immediate concerns where possible and to inform future planning and improvements. The Transportation Department acknowledged the participant feedback and noted that pathway etiquette guidelines and pavement stickers are in place to promote safe shared use among pedestrians, cyclists and users of electric mobility devices. As well, capital projects are underway to improve cycling connections and reduce network gaps over time.

In addition, the City's Parks Department initiated several actions to respond to the feedback. Requests related to increasing tree canopy for sun protection were added to upcoming tree-planting considerations to support summer comfort and walkability. For areas without washroom access, the use of distance markers will be reviewed and considered in the future to help indicate the distance to the nearest public washroom. Opportunities for additional seating along trails were also noted, with seating nodes to be considered where feasible while taking into account trail width and tree preservation requirements. Additionally, concerns about overgrown greenery and surface issues in some locations were addressed by the City's Public Works Service Centre.



Transportation

Age-friendly transportation planning aims to create affordable, safe, well-designed transportation networks in proximity to support services and social connections to encourage independent mobility. Examples include visibility of street signs and numbers, lighting at intersections, accessibility and availability of parking, safety and frequency of public transportation, accessible parking spots and permits and availability and accessibility of drop-off and pick-up areas.

Participant Feedback

Neighbourhood Group participants identified several positive aspects of transportation in the Gilmore/Shellmont neighbourhood. Participants appreciated the adequate parking at South Arm Community Centre. They highlighted the numerous bus routes travelling through the neighbourhood area as a key strength, providing affordable public transit options. Participants also appreciated the new Canada Line Capstan Station and the bus service to BC Ferries that facilitate convenient connections outside the neighbourhood.

Despite these strengths, participants noted some challenges related to transit comfort and accessibility. Some bus stops lack shelters, making it uncomfortable to wait during inclement weather. Public transit gaps were also identified in agricultural parts of the neighbourhood, along with a lack of shuttle options that could support social activities and errands.

Concerns were raised about traffic flow, road conditions and intersection safety. Some intersections in the Gilmore/Shellmont area were described as challenging for both drivers and pedestrians due to changes in traffic patterns related to construction. The close spacing of traffic signals, including the presence of double traffic lights in some locations, were noted as creating uncertainty for seniors and limiting driver reaction time. Additionally, some automated traffic light systems rely on gaps in traffic to activate, however were reported to function less effectively during rainy or snowy conditions.

Some roadway conditions were raised as a concern, with uneven pavement caused by tree roots in medians creating uneven driving surfaces that can be distracting.

Action and Follow-Up

Feedback regarding limited public transit options was shared with the City's Transportation Department to inform ongoing discussions with TransLink. Comments about the desire for additional shelters and seating at some bus stops were noted and is being reviewed. As part of the presentation from the City's Transportation Department, participants were informed of the City's programs aimed at enhancing bus stops and implementing transit amenities to improve service and accessibility. It was clarified that bus shelters are available at high-use bus stops and the City continues to deploy new bus shelters annually. Traffic signal concerns have also been noted for review and potential improvement.

Concerns about uneven surfaces on some streets were addressed by the City's Public Works Department.



Social Well-Being and Participation

Age-friendly social well-being opportunities are affordable and accessible to enable seniors to reduce isolation, connect to their community and enjoy good health and longevity. Age-friendly considerations include inclusive and affordable programs and services, offered at convenient locations and times, and a variety of opportunities to suit the different interests and needs of seniors.

Participant Feedback

Participants identified several strengths related to social well-being and participation in the neighbourhood. Multi-use pathways, parks and South Arm Community Centre were viewed as important facilitators of physical activity and social connection. South Arm Community Centre was noted as a valuable hub offering a wide range of programs and activities. Participants also noted many options for spiritual growth and practice in the local area, as well as a variety of groups and activities that support social interaction, recreation and volunteering. These opportunities were seen as supporting connections across interests and age groups.

Participants noted that many programs and activities for seniors take place during weekdays, with fewer options available on weekends for seniors who are unavailable during the week. While existing programs were valued, participants suggested additional intellectually stimulating programs, creative and music-based activities, walking groups and additional excursions beyond the community. Participants also identified a need for programs that support individuals transitioning into retirement, such as workshops or information sessions that would help them navigate resources.

While the City's program registration system works well for many, a few participants noted that the 9:00pm opening of seasonal program registration was too late and that navigation of the online system was difficult without in-person assistance. While additional telephone support was available on

registration opening night, those needing in-person support reported that some popular programs were already full or had waitlists.

Additionally, transportation to programs and activities was noted as a factor that can limit participation for some seniors. Participants also noted that program fees beyond what is covered by Seniors Facility Pass can be a barrier for individuals with limited financial means. Information about the Richmond Fee Subsidy Program was shared with the group as an option to support access to recreation programs for seniors living on low income. The group acknowledged and appreciated the information about this important resource.

Action and Follow-Up

Feedback about online program registration was shared with relevant City departments, who were aware of these concerns and already implementing solutions. This includes enhancing Call Centre support during registration periods and providing technology education ahead of program registration to enhance seniors' comfort with using their personal devices to use the online registration system. For programs that reach capacity and are waitlisted on registration night, efforts are made to accommodate waitlisted customers as spaces become available and additional classes are added.

Feedback related to suggested additional programs was shared with relevant City departments and community partners for future consideration. While a number of programs that were suggested by seniors are already available in recreation facilities, on both weekdays and weekends including cognitive enhancement, fitness, creative and social programs, participant feedback highlighted an opportunity to increase awareness of these program offerings, particularly among seniors who are not already participating in community programs.



Housing

Age-friendly housing is safe, well-designed and in proximity to support services and social connections. It includes access to a range of options that accommodate changing needs over time by offering different levels of support, from independent living to assisted living and long-term care, allowing seniors to transition as their mobility, health or care needs evolve. Other key factors include accessibility and affordability of housing and the proximity to services to ensure seniors can maintain their independence and quality of life.

Participant Feedback

Most of the Neighbourhood Group participants indicated that they have lived in the Gilmore/Shellmont neighbourhood for many years. Overall, participants were satisfied and secure with their current housing situations, with most participants living in single family dwellings. The group noted that Richmond offers a range of independent living, extended care and long-term care facilities that support seniors to remain in the city as their needs change. However, participants highlighted that assisted living options can be difficult to navigate and access, especially without family support, due to limited availability, long waitlists and limited awareness of available options. Participants noted that while housing co-operatives provide additional housing options, ongoing attention to maintenance and upkeep is important to support healthy living conditions in some co-operative housing.

Housing affordability across the housing continuum was raised as a concern, with limited affordable options contributing to some seniors remaining in homes that may no longer meet their needs. Participants noted that the Gilmore/Shellmont area has limited suitable rental housing and downsizing options and that new developments are often more expensive, which can lead to displacement for residents that wish to downsize within the neighbourhood. Additional gaps identified included the limited seniors-focused and pet-friendly rental housing options.

Participants shared that while they value remaining in their homes, ongoing maintenance can become more challenging over time due to mobility limitations, the demands of household tasks and the financial burden of upkeep. Overall, participants emphasized the need to expand diverse, affordable and accessible housing options to better support aging in place and changing needs over time.

Action and Follow-Up

Feedback regarding the limited availability of accessible housing options that support aging in place, along with affordability pressures impacting seniors were shared with the City's Housing Office and will be considered as part of ongoing development and refinement of new and existing policies. Feedback related to policy and design was shared with the City's Policy Planning Department. These concerns align with Phase One findings of the Official Community Plan (OCP) update, which identify expanding housing options for vulnerable populations, including seniors, as a key strategic direction. Feedback regarding a lack of awareness of available long-term care and assisted living options in the neighbourhood, as well as challenges navigating access to these services, long waitlists and the high cost of assisted living was noted by Vancouver Coastal Health (VCH) for consideration in ongoing service planning. VCH provided information and resources on accessing long-term care and assisted living options that were shared with the Neighbourhood Group participants.



Respect, Social Inclusion and Cultural Safety

Age-friendly communities promote respect, social inclusion and cultural safety of seniors, which positively impacts their overall well-being. This helps reduce ageism and stereotypes, fosters positive attitudes towards the aging population and encourages respectful social connections between all ages in the community. Examples include consulting seniors about their needs and interests, recognizing past and present contributions of seniors, integration of seniors with diverse backgrounds, and inclusion of seniors in community events and intergenerational activities.

Participant Feedback

Neighbourhood Group participants generally felt safe, respected and socially connected within the Gilmore/Shellmont neighbourhood. The South Arm Community Centre was highlighted for its role in fostering inclusion by offering programs for all ages and groups, including intergenerational and multicultural activities and by consulting seniors on programming through regular monthly meetings.

At the same time, participants identified areas where social inclusion could be strengthened. Some shared that neighbourhood connections and interactions with neighbours have reduced over time. Participants noted that redevelopment, particularly the construction of larger homes in some areas of the Gilmore neighbourhood, has contributed to changes in neighbourhood character and a reduced sense of neighbourhood cohesion. Some participants, particularly women, shared experiences of ageist attitudes including the use of gendered language and situations in the community settings where their voices were overlooked, which contributed to feelings of invisibility.

Action and Follow-Up

Participant feedback was shared with relevant City departments and community partners to help inform future programs and event planning, with a focus on inclusive, intergenerational and culturally responsive approaches that better reflect the diverse experiences of seniors in the neighbourhood. City initiatives such as the Community Celebration Grants and Neighbourhood Block Party Program support community-led events that promote social connection at the neighbourhood level.



Communication and Information

Age-friendly information about programs and services is accessible and easy to all seniors with varying needs and abilities, enabling them to stay informed and actively engaged. This includes using a variety of communication methods, ensuring information is presented in accessible and readable formats across different technologies (e.g. screen readers), improving access to technology and digital literacy support, and providing a centralized system for accessing information.

Participant Feedback

In the Gilmore/Shellmont neighbourhood, participants noted that information is available through a variety of channels. These include the City website, “Let’s Talk Richmond” webpage, social media platforms, printed materials and communication through City Councillors, whose engagement in the community were appreciated by participants. Community hubs, including shopping centres, farmers’ markets, libraries and community centres, provide additional information through posters, printed materials and guidance from staff at South Arm Community Centre. Neighbourhood networks, including email, phone and local social media groups, also help residents stay informed about programs and events.

Participants emphasized the importance of ensuring communication is accessible to all. Paper-based materials, larger fonts, audible options and support

for those with sight loss or limited digital literacy were highlighted as critical for inclusive communication. Some participants noted that online communication and mobile apps can limit accessibility, particularly for those who are not able to find information online. While seniors who regularly attend community centres across the city were generally aware of available programs, those who do not visit frequently or who have limited digital access reported having less access to information. Participants also noted that the search function on the City's events website may be enhanced by adding relevant keywords to event listings, making relevant events easier for seniors to find.

Action and Follow-Up

Feedback regarding the importance of accessible and inclusive communication was shared with relevant City departments and partner organizations and will inform future planning. Feedback about the importance of accessible communications that accommodate a range of needs as well as seniors' preference for printed materials was acknowledged, alongside the City's ongoing efforts to balance these with sustainability objectives. A printed 55+ program guide is made available at City facilities on the Thursday prior to each registration date, providing advance information on upcoming programs. In addition, program information pamphlets and brochures are available at facilities, which support accessibility, awareness and informed participation by helping residents explore opportunities and prepare for registration.

The City continues to enhance accessibility features across its communication channels. In addition to ongoing efforts to align communications with the needs of diverse audiences, efforts will be made to ensure information is shared with seniors through community centres. Seniors Coordinators at South Arm Community Centre will continue to play a key role in supporting Gilmore/Shellmont seniors by providing in-person assistance and helping ensure they have clear, current and easy-to-access information about available programs and services.



Community Support and Health and Wellness Services

Age-friendly community support and health and wellness services are accessible and available in a range of options for those with varying health conditions. This allows seniors the opportunity to remain in their communities and maintain their health and independence. Examples include a range of health services such as home care, nutrition advice, physical activity programs and the availability of adult day programs and residential facilities for people who are no longer able to live at home.

Participant Feedback

Participants highlighted several strengths in the Gilmore/Shellmont neighbourhood. Participants noted a variety of fitness options within the city, including gyms, fitness classes, swimming pools and outdoor spaces such as the Dyke Trail and the Oval, which encourage physical activity and overall well-being. Wellness clinics offered at Richmond community centres provide preventative health services, such as affordable foot care and blood pressure monitoring. Participants noted that medical services are easy to access from the neighbourhood, including the Richmond East Urgent and Primary Care Centre, the medical services particularly for women's health near Gilbert Road and Westminster Highway, and a variety of physiotherapy, massage and dental services.

Many participants reported having a family doctor, but noted increasing challenges in accessing ongoing primary care, citing a shortage of family physicians and the closure of the Ironwood Medical Clinic. The Richmond East Urgent and Primary Care Centre was recognized as an important option for urgent and non-emergency care, in light of long wait times at Richmond Hospital. Access to specialists was also noted as a challenge, with many seniors needing to travel to Vancouver for appointments, which can be difficult for those with limited mobility or transportation options. Participants also noted that not all dentists participate in the Canadian Dental Care Plan, creating barriers to accessing dental care.



Action and Follow-Up

Feedback regarding limited access to primary care and challenges related to traveling outside Richmond for specialist care was shared with and noted by VCH and Richmond Division of Family Practice for consideration in future service planning.

Community Engagement and Employment

Age-friendly community engagement and employment allows seniors to maintain social connections, develop new skills and contribute to their communities in a meaningful way. This positively impacts their health and reduces age-related stigma, which in turn leads to seniors that are respected and engaged in their communities. Examples include opportunities to volunteer in the community, participate in local government meetings, find paid work suited to their skills and access clear information about available opportunities.

Participant Feedback

The group noted that City’s community centres offer both volunteer and paid positions for seniors, providing opportunities to remain actively engaged. Volunteer recognition programs offered in the community were seen as valuable, acknowledging

the contributions of seniors and fostering ongoing participation. Participants were generally aware of and actively engaged in volunteer opportunities through the City and non-profit organizations. However, they noted that volunteer opportunities were not well-advertised, making it challenging for seniors who are not already connected to volunteer networks, especially those with limited comfort or access to digital tools.

Action and Follow-Up

Feedback regarding limited awareness of available opportunities, as well as the desire for more skill-aligned volunteer roles, was shared with and noted by relevant City departments and partner organizations, including RCRG, for future planning. Strengthening the role of Seniors Coordinators in supporting participation among those less comfortable with digital tools was discussed with City and Community Association and Society staff that work directly with seniors to help inform future engagement strategies. The City is currently developing a new Volunteer Management Strategy to respond to the changing needs and interests of the Richmond community and to support volunteer engagement through meaningful, positive opportunities and experiences.

PARTICIPANTS' REFLECTIONS AND EXPERIENCES



To assess the effectiveness of the Neighbourhood Group, pre- and post-program surveys were completed by all participants. These surveys provided insights directly from participants before and after the sessions, helping to inform the City's approach to facilitating future Age-Friendly Neighbourhood Groups in Richmond.

Participants of the Age-Friendly Gilmore/Shellmont Neighbourhood Group reported a significant increase in participants' awareness of and access to programs

and services for seniors in Richmond, which rose from 60 per cent prior to participation to 100 per cent following the program. Familiarity with the age-friendly concept increased from 70 per cent agreement prior to participation to 100 per cent following the program. A similar increase was observed in participants' confidence in advocating for age-friendly changes in their neighbourhood, which also rose from 70 per cent to 100 per cent. There was also a positive shift in participants' sense of safety, increasing from 70 per cent before the program to 88 per cent afterward. In contrast, participants' sense of belonging in the neighbourhood remained relatively stable.

Additionally, 100 per cent of participants agreed that participation in the Neighbourhood Group provided them with an opportunity to learn more about available seniors' programs and services in Richmond and contribute to positive change in their community. Eighty-seven per cent of participants agreed that participation in the neighbourhood group provided them an opportunity to learn more about their neighbourhood and engage in new experiences. Meanwhile, 75 per cent indicated that their involvement in the Neighbourhood Group helped build connections with their neighbours.

Participants described the engagement as "inclusive and informative" and many found the Neighbourhood Group "friendly and caring." These results highlight the program's positive impact in enhancing awareness, confidence and community connections among seniors.

NEXT STEPS AND CONCLUSION

The City of Richmond recognizes the important role of applying an age-friendly lens at the neighbourhood level in building community and keeping people healthy, well-connected and able to participate in their neighbourhoods.

The Age-Friendly Gilmore/Shellmont Neighbourhood Group sessions offered valuable insights into both the strengths and challenges experienced by seniors in the community. Participants highlighted key strengths of the Gilmore/Shellmont neighbourhood, including availability of accessible community spaces, availability of recreational areas such as local parks and a range of programs, services and volunteer opportunities that support seniors' well-being and ability to age in place.

They also identified areas for improvement, such as pedestrian and transportation safety, accessibility and maintenance of outdoor spaces, housing affordability and suitability, access to health care services within the neighbourhood and inclusive communication methods that accommodate different accessibility needs. Neighbourhood Group discussions reinforced the importance of continuing to foster social and intercultural connections in neighbourhoods.

All feedback gathered through the Neighbourhood Group process has been shared with relevant City departments and partner organizations. While this report highlights key examples from the discussion, all feedback has been communicated in full to inform both immediate actions and longer-term planning.

Additionally, these insights, alongside results from the pre- and post-program surveys, will help shape future age-friendly initiatives in Richmond. The City will refine the Neighbourhood Group process by building on strengths and incorporating participants feedback to refine key elements such as outreach strategies and session structure, ensuring each group is meaningful, inclusive and responsive to the needs of local seniors.

After the conclusion of the Age-Friendly Gilmore/Shellmont Neighbourhood Group in January 2026, the City of Richmond was accepted as a member of the World Health Organization's Global Network for Age-friendly Cities and Communities, reflecting the City's commitment to engage seniors and collaborate across sectors to create age-friendly built and social environments. As the City continues to expand Age-Friendly Neighbourhood Groups across all neighbourhoods in Richmond, emerging trends will be monitored to support the broader implementation of Richmond's Seniors Strategy, particularly Strategic Direction 1: creating age-friendly neighbourhoods that support aging in place. These efforts align with the Council-adopted Seniors Strategy's broader vision of ensuring that "all seniors living in Richmond are safe, respected, healthy, and engaged in their communities."





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