

Richmond BC Alert Privacy Policy

By registering for the City of Richmond's Emergency Notification System (ENS), I agree to the terms set out below:

Richmond BC Alert is a critical communications system that the City uses internally and externally (opt-in required) to enhance public safety. Types of alerts can range from threat-to-life emergency alerts to non-emergency safety updates.

Your Personal Information

The City of Richmond (the "City") is committed to protecting your privacy. Any personal information you provide to the City is collected, used, and disclosed according to British Columbia's Freedom of Information and Protection of Privacy Act (the "Act").

The City does not gather any personal information such as your name, phone number, street or email address from you without your consent.

Any personal information the City asks you to provide is collected in accordance with the Act. The personal information is collected to administer City services, inform you of City services and benefits, and will be used only for these purposes. The personal information the City may gather for online services (eg. Emergency Social Services, Emergency Operation Centre activation, extreme weather alerts, Block Watch alerts) includes the following:

- First name
- Last name
- Email address
- Phone numbers

Please be advised that the City will be sharing your personal information with the third-party service provider for Richmond BC Alert who will be administrating City online services (the "Third Party Service Providers"). By providing your personal information to the City, you are consenting to allow the City and such Third Party Service Providers to use your personal information. Other than as stated above, the City will not be sharing any personal information collected through Richmond BC Alert with any third parties.

You are responsible for the regular maintenance of your personal information, to keep your personal information accurate and valid. There will be administrators who can access the data for operational housekeeping procedures and technical troubleshooting if problems arise when accessing the service. Your personal information is stored in Canada at a datacentre(s) protected by our secured network infrastructure, operational procedures and policy. You hereby confirm that all personal information provided is your own personal information and not the personal information of another person. You may request to remove your personal contact details from Richmond BC Alert at any time by contacting the City. When your personal contact details are deleted from Richmond BC Alert, it is retained for a maximum of 18 months for backup and audit purposes.

Policy Updates

The City reserve the right to modify this policy at any time, and the City will inform you promptly of the changes.

Questions

If you have any questions or concerns this regarding this policy, or the collection, use, or disclosure of personal information associated with the Richmond BC Alert, contact the City's Freedom of Information (FOI) Coordinator located at the City Clerk's Office at 604-276-4007.

Emergency Notification Disclaimer

While an effort is made to post only accurate information, the City does not guarantee that the information in alerts is always current or correct. The City does not warrant or make any representations as to the quality, content, accuracy or completeness of the information contained in any alerts. The City makes no warranties, express or implied as to the fitness of the information for any purpose, or to results obtained by individuals using the information and is not responsible for any action taken in reliance on the information contained herein. Communications made through Richmond BC Alert is for convenience only and shall not be deemed to constitute legal notice to the City or any of its officers, agents, agencies, employees or representatives with respect to any existing or potential claim or cause of actions or for any other purpose.

All comments, suggestions, ideas, notes, drawings, concepts, or other information disclosed or offered to the City for Richmond BC Alert, or in response to solicitations from Richmond BC Alert (collectively, the "**Comments**") shall remain the property of the City. None of the Comments shall be subject to any obligation of confidence on the part of the City, and the City shall not be liable for any use or disclosure of the Comments. Without limitation of the foregoing, the City shall exclusively own all now known or hereafter existing rights to the Comments of every kind and nature throughout the world and shall be entitled to unrestricted use of the Comments for any purpose whatsoever, commercial or otherwise, without compensation to the provider of the Comments.

<input type="checkbox"/> I agree to the Terms of Service
Signature: _____ Date: _____

- I live in Richmond
 I work in Richmond
 I am visiting Richmond

First Name:			
Last Name:			
Address 1:	Street:		
City:	Postal Code:	Home <input type="checkbox"/>	Business <input type="checkbox"/>
		Other <input type="checkbox"/> (Specify)	
Address 2:	Street:		
City:	Postal Code:	Home <input type="checkbox"/>	Business <input type="checkbox"/>
		Other <input type="checkbox"/> (Specify)	
Phone 1:		Phone 4:	
Phone 2:		Text/SMS 1:	
Phone 3:		Text/SMS 2:	
Primary Email:			
Alternate Email:			
Alternate Email 2:			
Text Telephone (TTY):			